

M90

Handset Cleaning Guidelines

This document contains the key guidelines for cleaning and disinfecting the **Snom M90 handset**.

The Snom M90 is designed and built to withstand daily use in various environments such as manufacturing, business, retail, and hospitals. Additionally, it has been ensured that the M90 can be regularly cleaned and disinfected according to its areas of use. The compatibility with various cleaning and disinfecting agents has been tested. Important: The individual outcome of cleaning or disinfection also depends on the user's personal procedures, for which Snom cannot be held liable.



How to clean your Snom M90: Before cleaning the handset, ensure it is powered off, but do not remove the battery. Wipe the device with a dry, non-abrasive microfiber cloth. **Never apply the cleaning agent directly** to the handsets; always dampen a soft cloth and use that to clean the handset. Avoid **excessive wiping** during cleaning/disinfection, as this can cause surface damage to the handset. **Never pour or spray chemical agents directly** onto the handset, as this can damage the hardware! Under no circumstances should you use harsh chemicals such as bleach, peroxide, acetone, ethyl acid, methyl chloride, ammonia, or multi-purpose cleaners!

In the table below, you will find the cleaning agents we have tested. All these cleaning agents can be used **daily up to 5 times**.

Cleaning Agent	M90
Undiluted dishwashing detergent	Daily *
85% concentration of denatured ethanol	Daily *
85% concentration of isopropyl alcohol	Daily *
60% Chlorhexidine 0.5mg/ml	Daily *

Maximum up to 5 times per day.

We recommend assigning each user their own handset in hygienically critical environments, if possible. Only use cleaning wipes containing the fluids mentioned in the table. Some wipes may contain different fluids and/or concentrations that can damage parts such as the display or keyboard. Be sure to follow the manufacturer's guidelines for these wipes, as they typically offer various variants of wipes for general cleaning as well as for cleaning delicate devices like mobile phones.

Cleaning the Microphone and Speaker Openings: To avoid attenuation of speech quality due to dust and remnants of cleaning agents on the Snom M90, it is recommended to occasionally clean the microphone and speaker openings with a soft brush, especially if the handsets are used in dusty environments or carried in a pocket.

The Snom M90 is a very robust and user-friendly DECT handset that will accompany every user for a long time!