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M200 SC Base Station **Administrator and Provisioning Manual**

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Preface

Congratulations on your purchase of this Snom product. Please thoroughly read this manual for all the feature operations and troubleshooting information necessary to install and operate your new Snom product.

This administrator and provisioning manual contains detailed instructions for installing and configuring your M200SC SIP DECT base station with software version 2.0.4.x. See "Using the Status menu" on page 10 for instructions on checking the software version on the M200SC. Please read this manual before installing the product.

Audience

This guide is written for installers and system administrators. It assumes that you are familiar with networks and VoIP, both in theory and in practice. This guide also assumes that you have ordered your IP PBX equipment or service and selected which PBX features you want to implement. This guide references specific IP PBX equipment or services only for features or settings that have been designed for a specific service. Please consult your equipment supplier or service provider for recommended switches, routers, and firewall and NAT traversal settings, and so on.

As the M200SC SIP DECT base station becomes certified for IP PBX equipment or services, Snom may publish interop guides for those specific services. The interop guides will recommend second-party devices and settings, along with M200SC-specific configurations for optimal performance with those services.

Related Documents

The **Quick Start Guide M215SC Bundle** contains a quick reference guide to the external features of the M200SC and brief instructions on connecting the M200SC to a working IP PBX system.

The *User Manual M215SC Bundle* contains instructions for installing and setting up the hardware and on making and receiving calls, and guides to all settings configurable in user and admin mode, respectively.

v1.01

Introducing the M200SC

This administrator and provisioning guide contains detailed instructions for configuring the M200SC SIP DECT base station. Please read this guide before attempting to configure the M200SC.

Some of the configuration tasks described in this chapter are duplicated in the Web User Interface (WebUI) described in the next chapter, but if you need to assign static IP addresses, they must be set at each device.

This chapter covers:

- "About the M200SC base station"
- "Quick Reference Guide"
- "Network Requirements"
- "M200SC Configuration Methods"

About the M200SC base station

The Snom M200SC SIP DECT base station with handset cordless handset is a cordless business phone system designed to work with popular SIP telephone (IP PBX) equipment and services. Once you have ordered and configured your SIP equipment or service, the M200SC and cordless accessories enable you to make and receive calls as you would with any other business phone.

The M200SC base station features include:

- Up to 6 SIP account registrations
- Up to 4 active SIP sessions (across all handsets and cordless deskets)
- · Registration of up to 6 DECT cordless handsets
- Power over Ethernet
- Handset locator

The M15SC cordless handset features include:

- Orbitlink Wireless Technology™
- Backlit Liquid Crystal Display
- Speakerphone, hold, intercom and mute capability
- Corded headset jack
- 3-way conferencing
- 200-entry call history

You can configure the M200SC using the menus on the M15SC handset, a browser-based interface called the WebUI, or an automatic provisioning process. The WebUI enables you to configure the M200SC using a computer that is connected to the same Local Area Network (LAN). The WebUI resides on the M200SC and may get updated with firmware updates.

For the external features of the M200SC base station and the M15SC handset, please see one of the following:

- Quick Installation Guide M215SC Bundle
- User Manual M215SC

at http://wiki.snom.com/M215SC/Documentation.

Network requirements

A switched network topology is recommended for your LAN. The office LAN infrastructure should use Cat.-5/Cat.-5e cable.

The M200SC requires a wired connection to the LAN. Wireless connections from your LAN to other devices (such as laptops) in your office will not impede performance.

A Dynamic Host Configuration Protocol (DHCP) server is recommended and must be on the same subnet as the M200SC base stations so that IP addresses can be auto-assigned. In most cases, your network router will have a DHCP server. By default, the M200SC has DHCP enabled for automatic IP address assignment.

Note: Some DHCP servers have default settings that limit the number of network IP addresses assigned to devices on the network. You should log in to your server to confirm that the IP range is sufficient.

If no DHCP server is present, you can assign a static IP to the M200SC. You can assign a static IP address using the handset handset menu. Go to **Admin settings > Network setting > IPv4** or **IPv6 > Set static IP**. If you do not have a DHCP server or do not manually assign static IPs, you will not be able to access the WebUI and/or enable automatic time updates from an NTP server.

A DNS server is recommended to resolve the path to the Internet and to a server for firmware and configuration updates. If necessary, the system administrator can also download upgrade files and use the WebUI to update the M200SC firmware and/or configuration settings manually.

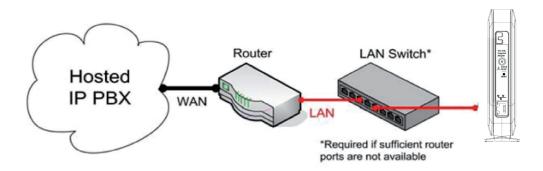


Figure 1. M200SC Installation Example

M200SC configuration methods

You can configure the M200SC using one of the following methods:

- From the M15SC and M45SC handsets, using the handset menus. The handset menus are best suited to configuring a few settings, perhaps after the initial setup has been done. For administrators, the settings available on the handset menus include network settings, account settings, and provisioning settings. See "Using the admin settings menu" on page 12. Many of the settings accessible on the handsets are most useful for end users. Through the menu, they can customize the screen appearance, sounds, and manage calls. For more information, see the M215SC User Guide.
- The Web User Interface, or WebUI, which you access using your Internet browser. See "Configuration using the Web user interface (WebUI)" on page 17. The browser-based interface is easy to navigate and best suited to configuring a large number of M200SC settings at once. The WebUI gives you access to every setting required for configuring a single device. You can enter service provider account settings on the WebUI, assign accounts to handsets, and set up provisioning, which will allow you to automatically and remotely update the M200SC after initial configuration.

Provisioning using configuration files. Working with configuration files allows you to configure the device at regular intervals. There are several methods available to enable the M200SC to locate and upload the configuration file. For example, you can enable the M200SC, when it starts up or reboots, to check for the presence of a configuration file on a provisioning server. If the configuration file is new or has been modified in any way, the M200SC automatically downloads the file and applies the new settings. For more information, see "Provisioning using configuration files" on page 61.

Configuration using the phone menus

The M200SC main menu has the following sub-menus:

- Message—access the voice messages on each account.
- Directory—view and dial directory and blacklist entries.
- Call history—view missed calls, received calls and dialed calls.
- Intercom—call other handsets.
- Speed dial—view and edit speed dial entries.
- Features—set DND, call forward settings and other calling features.
- Status—view the handset and base station network status, account registration status, and product information.
- User settings—allows the user to set the language for the display, configure the appearance of the display, set date and time, and customize the audio settings.
- Admin settings—configure network settings (enter static IP addresses, for example), account settings, provisioning, and security.

This chapter contains instructions for using the admin settings menu and for accessing the status menu. See the M215SC User Guide for more information about the other menus.

Viewing the main menu

Using the handset menu

1. When the handset is idle, pressMENU/SELECT. The Main Menu appears.



- 2. Press ▼ or ▲ to highlight the desired sub-menu, and then press MENU/SELECT.
 - Press SELECT or an appropriate soft key to save changes.
 - Press OFF/CANCEL to cancel an operation, exit the menu display or return to the idle screen.

Using the Status menu

Use the **Status** menu to verify network settings and begin troubleshooting if network problems or account registration issues affect operation.

You can also find the software version of the M200SC on the **Product Info** screen, available from the **Status** menu.

Viewing the status menu:

- 1. When the handset is idle, press MENU/SELECT.
- 2. On the Main Menu, press ▼ or ▲ to highlight Status, and then press MENU/SELECT.

3. The Status menu appears.



4. Press ▼ or ▲ to highlight the desired menu, and then press MENU/SELECT.

Status menu summary

Network (IPv4 or IPv6):

- IP type
- IP address
- Subnet Mask
- Prefix (IPv6 only)
- Gateway IP address
- DNS server 1 IP address
- DNS server 2 IP address
- VPN status

Line. Lines and registration status. On the Line menu, highlight and select the desired line to view detailed line status information:

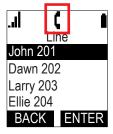
- Line status (Registered/Not registered)
- Account display name
- Account User ID
- Server IP address

Product Info. Shows the product info for the handset or base station. Select Handset or Base to view the:

- Model number (Handset only)
- Serial number (Handset only)
- Firmware version
- V-Series
- Hardware version

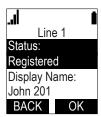
Viewing line status

To view the status of a line (identity/account) from the **Status** menu, select **Line**. The **Line** menu lists the available lines, along with icons indicating the selected line's current registration status.



Icon	Description
C	Line registered
X	Line unregistered
0	Line disabled

To view the complete status information for a line/an account, press ∇ or \triangle to highlight the desired line, and then press **MENU/SELECT**. The full line status screen appears.



Using the admin settings menu

- 1. When the handset is idle, pressMENU/SELECT. The Main Menu appears.
- 2. Press ▼ or ▲ to highlight Admin settings, and then press MENU/SELECT.
- 3. Use the dial pad to enter the admin password, and then press **ENTER**. The default password is **admin** (press the * key to enable entering lower-case letters).



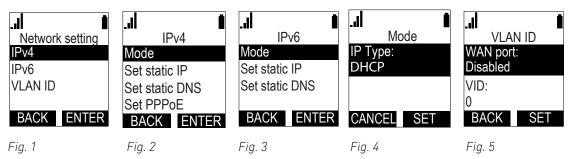
Admin settings

Setting	Options
Network	Set static IP VLAN ID
Secure browsing	HTTPs (Enabled, Disabled)
Provisioning	Server string Login ID Login password
Edit PIN code	Edit PIN
Edit password	Edit passwords for user-level and admin-level WUI login
Firmware update	Select Firmware update to have the handset check whether a firmware update is available. See "Firmware Upgrade" on page 49.

Using the network setting menu

Use the network setting menu to configure network-related settings for the M200SC. For more information about these settings, see "Basic Network Settings" on page 35 and "Advanced Network Settings" on page 37.

 From the Admin Settings menu, press ▼ or ▲ to highlight Network setting, and then press MENU/SELECT. The Network setting menu appears.



- Press ▼ or ▲ to highlight your network type (IPv4 or IPv6), and then press MENU/SELECT. The selected network type screen appears.
 - □ IPv4
 - Mode (DHCP, Static IP, PPPoE, Disabled)
 - Set static IP
 - Set static DNS
 - Set PPPoE (Point-to-Point Protocol over Ethernet)
 - IPv6
 - Mode (Disabled, Auto, Static IP)
 - Set static IP
 - Set static DNS
 - VLAN ID
 - WAN port (enabled/disabled, default disabled)
 - VID: (range 0-7, default 0)
 - Priority (range 0-9, default 0)

DHCP (IPv4) or Auto (IPv6) is enabled by default, which means the M200SC will get its IP address from the network. When DHCP and Auto are disabled, you must enter a static IP address, the subnet mask, gateway, and the IP addresses of the primary and secondary DNS server manually.

Note: You must be familiar with TCP/IP principles and protocols to configure static IP settings.

Setting		Description
Mode (IPv4	DHCP (default)	When DHCP is enabled, static IP, static DNS and PPOE cannot be edited.
& IPv6)	Static IP	When DHCP is not available or disabled, this submenu is available for
Set static IP (IPv4 & IPv6)	manual setting of IP address, subnet mask, gateway, IP addresses of primary and secondary DNS server.
Set static DN	5	When DHCP is not available or disabled, this submenu is available to enable/disable static DNS and to set the IP addresses of the primary and secondary DNS server.
Set PP0E (IPv	/4)	Point-to-Point Protocol over Ethernet

Setting static IP

- 1. From the **Mode** menu (Fig. 4, above), press the **MENU** key to select **Static IP**, and then press **SET**. If DHCP is disabled, the **Set static IP** menu appears. If DHCP is enabled, an error message appears briefly before returning you to the **Network setting** menu.
- 2. On the **Set static IP** menu, enter the static IP address. Use the dial pad to enter characters. To add a period, press the * key.



- 3. Press ▼ and enter the Subnet Mask. Use the dial pad to enter characters.
- 4. Press ▼ and enter the Gateway. Use the dial pad to enter characters.

- 5. Press ▼ and enter the IP address for the primary DNS server. Use the dial pad to enter characters. To add a period, press the * key.
- 6. Press ▼ and enter the IP address for the secondary DNS server. The M200SC uses this server if the primary server does not respond.
- 7. Press SAVE.

Setting static DNS

- From the Network setting menu, press Vor ▲ to highlight IPv4 or IPv6 whichever is in use in Static mode, and then press the MENU key.
- 2. Highlight Set static DNS and then press SELECT. The Set static DNS menu appears.
- 3. Press the MENU key to set Static DNS to Enabled.
- 4. Press ▼ and then enter the IP address for the primary DNS server.
- 5. Press ▼ and then enter the IP address for the secondary DNS server.
- 6. Press SAVE.

Setting PPPoE

- 1. From the **Network setting** menu, press **p** or **q** to highlight **IPv4** (which must be in **PPPoE** mode), and then press **MENU** key.
- 2. Highlight Set PPPoE and then press SELECT. The Set PPPoE menu appears.
- 3. Enter the PPPoE account username.
- 4. Press ▼ and then press the **MENU** key if you are required to enter a PPPoE account password.
- 5. Enter the password.
- 6. Press SAVE.

Setting the VLAN ID

- From the Network setting menu, press ▼or ▲ to highlight VLAN ID, and then press the MENU key.
- 2. On the VLAN ID menu (see Fig. 5, above), press the MENU key to enable or disable the WAN Port.
- 3. Press ▼ and enter the WAN VID. Use the dial pad and **BACKSP** to enter characters. The valid range is 0 to 4095.
- 4. Press ▼ and enter the WAN priority. The valid range is 0 to 7.
- 5. Press SAVE.

Using the secure browsing menu

Turning on secure browsing:

- 1. From the **Admin settings** menu, press ▼ or ▲ to highlight **Secure browsing**, and then press the **MENU** key.
- 2. On the **Secure browsing** menu, press the **MENU** key to enable or disable HTTPS.
- 3. Press **SET** to save the setting.

Using the provisioning menu

Use the Provisioning menu to configure auto-provisioning settings. For more information about auto-provisioning, see "Provisioning" on page 51 and "Provisioning using configuration files" on page 61.

On the Provisioning menu you can configure:

- Server string—the URL of the provisioning server. The URL can include a complete path to the configuration file.
- Login ID—the username the M200SC will use to access the provisioning server.
- Login PW—the password the M200SC will use to access the provisioning server.

Using the Provisioning menu

- From the Admin Settings menu, press ▼ to highlight Provisioning, and then press the MENU key or ENTER.
 The Provisioning menu appears.
- 2. Enter the server URL using the dial pad keys:
 - BACKSP—deletes a character
 - Press 1, 0 and # to enter symbols. The period and "@" symbols are available under the 0 key.

The format of the URL must be RFC 1738 compliant, as follows:

```
<schema>://<user>:<password>@<host>:<port>/<url-path>
<user>:<password>@ - may be empty.
<port> - can be omitted if you do not need to specify the portnumber.
```

- 3. Press ▼ to move to the next line and enter the Login ID for access to the provisioning server if it is not part of the server string.
- 4. Press ▼ to move to the next line and enter the Login password.
- 5. Press **SAVE**.

Editing the handset PIN code

The PIN code is a four-digit code used to deregister the handset from the base station. The default PIN is **0000**.

NOTE: Changing the PIN on the handset changes the PIN for all registered handsets.

Editing the PIN code

- From the Admin Settings menu, press ▼ to highlight Edit PIN code, and then press MENU key or ENTER.
 The Edit PIN code screen appears.
- 2. Enter the current PIN using the dial pad keys.
- 3. Press **NEXT**.
- 4. Enter the new PIN and then press NEXT.
- 5. Confirm the new PIN and press **SAVE**.

Editing the User and Admin passwords

On the Edit password menu, you can reset the current user and admin passwords. The default passwords are admin and user. (Press the * key to enable entering lower-case and upper-case letters.)

Resetting user and admin passwords:

- 1. From the **Admin Settings** menu, press ▼ to highlight **Edit password**, and then press **SELECT**. The **Edit password** menu appears.
- 2. On the **Edit password** menu, select the user or admin password to change, and press **SELECT**. The password editing screen appears.
 - If you have selected editing the admin password, you will continue with step 3.
 - If you have selected editing the user password, you will continue with step 4.
- 3. Use the dial pad to enter the current admin password, and then press **NEXT.**
- 4. Enter the new password and then press **NEXT.**
- 5. Confirm the new password and press **SAVE**.

Configuration using the Web user interface (WebUI)

The Web user Interface (WebUI) is embedded in the M200SC operating system on the M200SC base station. You can access the WebUI in the browser of a PC connected to the same network as the base station. The WebUI allows you to configure account settings, network settings, contact lists, and provisioning settings. When you access the WebUI, you are accessing it on the device, not on the Internet.

The default user names and passwords are:

Default	Administrator mode	User mode
User name	admin	user
Password	admin	user

This chapter describes how to access the WebUI and configure M200SC settings. This chapter covers:

- "Accessing the Web User Interface (WebUI)" on page 18
- "Status Page" on page 19

This page consists of two subpages, **System Status** and **Handset Status**. On the System Status page you can view network status and general information about the M200SC and handsets. The information matches the **Status** menu available on the handset.

- "System Pages" on page 20
 - SIP Account Management (see page 20)
 - Call Settings (see page 29)
 - User Preferences (see page 30)
 - Handset Settings (see page 30)
 - Server Application (see page 32)
- "Network Pages" on page 35
 - Basic Network Settings (see page 35)
 - Advanced Network Settings (see page 37)
- "Advanced Network Settings" on page 37
 - Base Directory (see page 39)
 - Blacklist (deny all list) (see page 42)
 - LDAP (see page 44)
 - Remote XML (see page 46)
- "Configuration (Servicing) Pages" on page 47
 - Reboot (see page 47)
 - Time and Date (see page 47)
 - Custom Language (see "User Preferences" on page 30)
 - Firmware Upgrade (see page 49)
 - Provisioning (see page 51)
 - Security (see page 55)
 - Trusted Servers (see page 56)
 - Trusted IP (see page 57)
 - Certificates (see page 58)
 - TR-069 (see page 59)
 - System Logs (see page 59)

Accessing the Web User Interface (WebUI)

- 1. Ensure that your computer is connected to the same network as the M200SC.
- 2. Finding the IP address of the M200SC:
 - a. On a handset, press the MENU key or the key underneath MENU.
 - b. Press ▼ or ▲ to highlight **Status**, and then press the **MENU** key or the key underneath **ENTER**.
 - c. With **Network** highlighted, press the **MENU** key or the key underneath **ENTER.** The **Network** screen appears.
 - d. Highlight the IP version in use (IPv4 or IPv6) and then press the MENU key or the key underneath ENTER.
 - e. On the IPv4 or IPv6 screen, note the IP address.
- 3. Open an Internet browser on your computer. Depending on your browser, some of the pages presented here may look different and have different controls. Ensure that you are running the latest update of your preferred browser.
- 4. Type the M200SC IP address in the browser address bar and press ENTER on your computer keyboard.
- 5. The browser displays a window asking for your user name and password.
- 6. For the administrator user name, enter **admin**. For the password, enter the default password, **admin**. You can change the password later on the WebUI **Security** page, available under **Configuration**.

NOTE: As a security measure, the WebUI prevents you from logging in for five minutes after four (or three, depending on the browser's cache) consecutive failed log-in attempts during a five-minute period.

7. Click **OK**. The WebUI appears.

Click topics from the navigation bar along the top of the WebUI, and then click the links along the left to view individual pages. For your security, the WebUI times out after 10 minutes, so if it is idle for that time, you must log in again.

Most WebUI configuration pages have a **Save** button. Click **Save** to save changes you have made on the page. During a configuration session, click **Save** before you move on to the next WebUI page.

The remaining procedures in this section assume that you are already logged into the WebUI.

The settings tables in this section contain settings that appear in the WebUI, along with their equivalent settings in the configuration file template. You can use the configuration file template to create custom configuration files. Configuration files can be hosted on a provisioning server and used for automatically configuring phones. For more information, see "Provisioning using configuration files" on page 61.

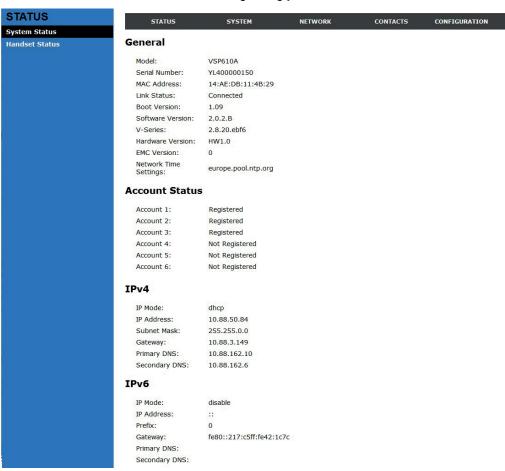
Status Page

On the Status pages, you can view network status and general information about the base station and handsets. Some of the information on the Status pages is also available in the Status menu on the handset.

System Status

The System Status page shows

- General information about your device, including model, MAC address, and firmware version
- Account Status information about your SIP account registration
- IPv4 and IPv6 network information regarding your device's network address and network connection



Handset Status

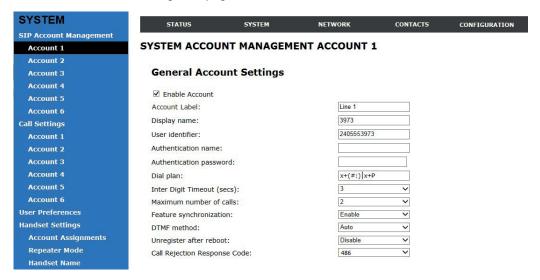
The handset status page shows the name and registration status of cordless handsets. The page lists the maximum of six handsets, even if fewer handsets are registered. If you have not given the handsets unique names, the default name of "HANDSET" appears.



System Pages

SIP Account Management

On the SIP Account Management pages, you can configure each account you have ordered from your service provider. The SIP Account settings are also available as parameters in the configuration file. See "sip_account Module: SIP Account Settings" on page 69.



General Account Settings

Click the link for each setting to see the matching configuration file parameter in the "Configuration file parameter guide" on page 67 ff. Default values and ranges are listed there.

Setting	Description
Enable Account	Enable or disable the SIP account. Select to enable.
Account Label	Enter the name that will appear on the handset display when account x is selected. The Account Label identifies the SIP account throughout the WebUI and on the handset Dialing Line menu.
Display Name	Enter the Display Name. The Display Name is the text portion of the caller ID that is displayed for outgoing calls using account x. If the Account Label is blank, the Display Name appears on the handset display when account x is selected.
User identifier	Enter the User identifier supplied by your service provider. The User ID, also known as the Account ID, is a SIP URI field used for SIP registration. Note: Do not enter the host name (e.g. "@sipservice.com"). The WebUI automatically adds the default host name.
Authentication name	If authentication is enabled on the server, enter the authentication name (or authentication ID) for authentication with the server.
Authentication password	If authentication is enabled on the server, enter the authentication password for authentication with the server.
Dial Plan	Enter the dial plan, with dialing strings separated by a symbol. See "Dial Plan" on page 21.
Inter Digit Timeout (secs)	Sets how long the handset waits after any "P" (pause) in the dial string or in the dial plan.
Maximum Number of Calls	Select the maximum number of concurrent active calls allowed for that account.

Feature Synchronization	Enables the M200SC to synchronize with Broadworks Application Server. Changes to features such as DND, Call Forward All, Call Forward No Answer, and Call Forward Busy on the server side will also update the settings on the handset menu and WebUI. Similarly, changes made using the handset or WebUI will update the settings on the server.
DTMF method	Select the default DTMF transmission method. You may need to adjust this if call quality problems are triggering unwanted DTMF tones or you have problems sending DTMF tones in general.
Unregister after reboot	Enables the phone to unregister the account(s) after rebooting-before the account(s) register again as the phone starts up. If other phones that share the same account(s) unregister unexpectedly in tandem with the rebooting M200SC, disable this setting.
Call Rejection Response Code	Select the response code for call rejection. This code applies to the following call rejection cases:
	 User presses Reject for an incoming call (except when Call Forward Busy is enabled)
	 DND is enabled
	 Phone rejects a second incoming call with Call Waiting disabled
	 Phone rejects an anonymous call with Anonymous Call Rejection enabled
	 Phone rejects call when the maximum number of calls is reached

Dial Plan

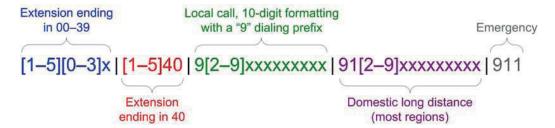
The dial plan consists of a series of dialing rules, or strings, that determine whether what the user has dialed is valid and when the handset should dial the number.

Note: Numbers that are dialed when forwarding a call (when the user manually fowards a call, or when a pre-configured number is dialed for Call Forward All, Call Forward on No Answer, or Call Forward Busy) always bypass the dial plan.

Dialing rules must consist of the elements defined in the table below.

Element	Description
Х	Any dial pad key from 0 to 9, including # and *.
[0-9]	Any two numbers separated by a hyphen, where the second number is greater than the first. All numbers within the range or valid, excluding # and *.
X+	An unlimited series of digits.
,	This represents the playing of a secondary dial tone after the user enters the digit(s) specified or dials an external call prefix before the comma. For instance, "9,xxxxxxx" means the secondary dial tone is played after the user dials 9 until any new digit is entered. "9,3xxxxxx" means only when the digit 3 is hit would the secondary dial tone stop playing.
PX	This represents a pause of a defined time; X is the pause duration in seconds. For instance, "P3" would represent pause duration of 3 seconds. When "P" only is used, the pause time is the same as the Inter Digit Timeout (see "General Account Settings" on page 20).
(0:9)	This is a substitution rule where the first number is replaced by the second. For example, "(4:723)xxxx" would replace "46789" with "723-6789". If the substituted number (the first number) is empty, the second number is added to the number dialed. For example, in "(:1) xxxxxxxxxx", the digit 1 is appended to any 10-digit number dialed.
I	This separator is used to indicate the start of a new pattern. Can be used to add multiple dialing rules to one pattern edit box.

Sample dial plan



SIP Server Settings

SIP Server	
Server address:	10.88.25.60
Port:	5060
Registration	
Server address:	10.88.25.60
Port:	5060
Expiration (secs):	3600
Registration Freq (secs):	10
Outbound Proxy	
Server address:	0.0.0.0
Port:	0
Backup Outbound Prox	у
Server address:	
Port:	1

Setting	Description
Server address	Enter the IP address or domain name for the SIP server.
Server port	Enter the port number that the SIP server will use.

Registration Settings

Setting	Description
Server address	Enter the IP address or domain name for the registrar server.
Server port	Enter the port number that the registrar server will use.
Expiration	Enter the desired registration expiry time in seconds.
Registration Freq (secs)	Enter the desired registration retry frequency in seconds. If registration using the Primary Outbound Proxy fails, the Registration Freq setting determines the number of seconds before a registration attempt is made using the Backup Outbound Proxy.

Outbound Proxy Settings

Setting	Description
Server address	Enter the IP address or domain name for the proxy server.
Server port	Enter the port number that the proxy server will use.

Backup Outbound Proxy Settings

Setting	Description
Server address	Enter the IP address or domain name for the backup proxy server.
Server port	Enter the port number that the backup proxy server will use.

Caller Identity Settings



Setting	Description
Source Priority 1	Select the desired caller ID source to be displayed on the incoming call screen: "From" field, RPID (Remote-Party ID) or PAI (P-Asserted Identity) header.
Source Priority 2	Select the lower-priority caller ID source.
Source Priority 3	Select the lowest-priority caller ID source.

Audio Settings



Setting	Description
Codec priority 1	Select the codec to be used first during a call.
Codec priority 2	Select the codec to be used second during a call if the previous codec fails.
Codec priority 3	Select the codec to be used third during a call if the previous codec fails.
Codec priority 4	Select the codec to be used fourth during a call if the previous codec fails.
Codec priority 5	Select the codec to be used fifth during a call if the previous codec fails.
Codec priority 6	Select the codec to be used sixth during a call if the previous codec fails.
Codec priority 7	Select the codec to be used last during a call if the previous codec fails.
Enable voice encryp- tion (SRTP)	Select to enable secure RTP for voice packets.
Enable G.729 Annex B	When G.729a/b is enabled, select to enable G.729 Annex B, with voice activity detection (VAD) and bandwidth-conserving silence suppression.

Preferred Packetiza- tion Time (ms)	Select the packetization interval time.
DTMF Payload Type	Set the DTMF payload type for in-call DTMF from 96–127.

Quality of Service



Setting	Description
DSCP (voice)	Enter the Differentiated Services Code Point (DSCP) value from the Quality of Service setting on your router or switch.
DSCP (signaling)	Enter the Differentiated Services Code Point (DSCP) value from the Quality of Service setting on your router or switch.

Signaling Settings



Setting	Description
Local SIP port	Enter the local SIP port.
Transport	 Select the SIP transport protocol: UDP (User Datagram Protocol) is generally less prone to latency, but SIP data may be subject to network congestion. TCP (Transmission Control Protocol) is the most reliable protocol and includes error checking and delivery validation. TLS(TransportLayerSecurity)—theM200SC supports secured SIP signaling via TLS. Optional server authentication is supported via user-uploaded certificates. TLS certificates are uploaded using the configuration file. See "file Module: Imported File Parameters" on page 107 and consult your service provider.

Voice



Setting	Description
Min Local RTP port	EnterthelowerlimitoftheReal-timeTransportProtocol(RTP) port range. RTP ports specify the minimum and maximum port values that the phone will use for RTP packets.
Max Local RTP port	Enter the upper limit of the RTP port range.

Feature Access Codes Settings

If your IP PBX service provider uses feature access codes, then enter the applicable codes here.

	Feature Access Codes	
	Voicemail	
	DND ON:	
	DND OFF:	
	Call Forward All ON:	
	Call Forward All OFF:	
	Call Forward No Answer ON:	
	Call Forward No Answer OFF:	
	Call Forward Busy ON:	
	Call Forward Busy OFF:	
	Anonymous Call Reject ON:	
	Anonymous Call Reject OFF:	
	Anonymous Call ON	ı
	Anonymous Call OFF	

Setting	Description
Voicemail	Enter the voicemail access code. The code is dialled when the user selects a line from the Message menu.
DND ON	Enter the Do Not Disturb ON access code.
DND OFF	Enter the Do Not Disturb OFF access code.
Call Forward All ON	Enter the Call Forward All ON access code.
Call Forward All OFF	Enter the Call Forward All OFF access code.
Call Forward No Answer ON	Enter the Call Forward No Answer ON access code.
Call Forward No Answer OFF	Enter the Call Forward No Answer OFF access code.
Call Forward Busy ON	Enter the Call Forward Busy ON access code.
Call Forward Busy OFF	Enter the Call Forward Busy OFF access code.
Anonymous Call Reject ON	Enter the Anonymous Call Reject ON access code.
Anonymous Call Reject OFF	Enter the Anonymous Call Reject OFF access code.
Anonymous Call ON	Enter the Anonymous Call ON access code.
Anonymous Call OFF	Enter the Anonymous Call OFF access code.

Voicemail Settings

	Voicemail Settings	
	✓ Enable MWI subscription	
	Mailbox ID:	
	Expiration (secs)	3600
	☐ Ignore Unsolicited MWI:	

Setting	Description	
Enable MWI Sub- scription	When enabled, the account subscribes to the "message summary" event package. The account may use the User ID or the service provider's "Mailbox ID".	
Mailbox ID	Enter the URI for the mailbox ID. The phone uses this URI for the MWI subscription. If left blank, the User ID is used for the MWI subscription.	
MWI subscrip- tion expiration	Enter the MWI subscription expiry time (in seconds) for account x.	
Ignore unsolicited MWI	When selected, unsolicited MWI notifications—notifications in addition to, or instead of SUBSCRIBE and NOTIFY methods—are ignored for account x. If the M200SC receives unsolicited MWI notifications, the Message Waiting LED will not light to indicate new messages.	
	Disable this setting if:	
	 MWI service does not involve a subscription to a voicemail server. That is, the server supports unsolicited MWI notifications. you want the Message Waiting LED to indicate new messages when the M200SC receives unsolicited MWI notifications. 	

NAT Traversal

NAT Traversal	
☐ Enable STUN	
Server address:	
Port:	3478
✓ Enable UDP Keep-Alive	
Keep-alive interval (secs):	30

Setting	Description
Enable STUN	Enables or disables STUN (Simple Traversal of UDP through NATs) for account x. The Enable STUN setting allows the M200SC to identify its publicly addressable information behind a NAT via communicating with a STUN server.
Server address	Enter the STUN server IP address or domain name.
Server port	Enter the STUN server port.
Enable STUN Keep- Alive	Enables or disables STUN keep-alives. Keep-alive packets are used to maintain connections established through NAT.
Keep-alive interval (secs)	Enter the interval (in seconds) for sending keep-alives.

Music on Hold Settings



Setting	Description	
Enable Local MoH	Enables or disables a hold-reminder tone that the user hears when a far-end caller puts the call on hold.	

Network Conference Settings

Network Conference	
Enable Network Conference	
Conference URI:	

Setting	Description
Enable Network Conference	Enables or disables network conferencing for account x.
Conference URI	Enter the URI for the network bridge for conference handling on account x.

Session Timer

Session Timer	
Enable Session Timer	
Minimum Value (secs):	90
Maximum Value (secs):	1800

Setting	Description	
Enable Session Timer	Enables or disables the SIP session timer. The session timer allows a periodic refreshing of a SIP session using the RE-INVITE message.	
Minimum value (secs)	Sets the session timer minimum value (in seconds) for account x.	
Maximum value (secs)	Sets the session timer maximum value (in seconds) for account x.	

Jitter Buffer



Setting	Description
Fixed	Enable fixed jitter buffer mode.
Fixed Delay (ms)	If Fixed is selected, enter the fixed jitter delay.
Adaptive	Enable adaptive jitter buffer mode.
Normal Delay (ms)	If Adaptive is selected, enter the normal or "target" delay.
Minimum Delay (ms)	Enter the minimum delay.
Maximum Delay (ms)	Enter the maximum delay. This time, in milliseconds, must be at least twice the minimum delay.

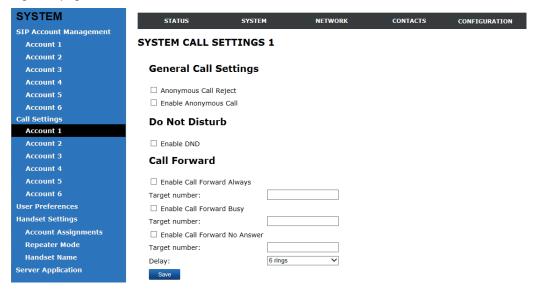
Keep Alive

Jitter Buffer	
Fixed	
Fixed Delay (ms):	80
 Adaptive 	
Normal Delay (ms):	80
Minimum Delay (ms):	60
Maximum Delay (ms):	240
Keep Alive	
Enable Keep Alive	
Keep Alive interval (secs):	15
Ignore Keep Alive Failure	
Save	

Setting	Description
Enable Keep Alive	Enable SIP keep alive in service of NAT traversal and as a heartbeat mechanism to audit the SIP server health status. Once enabled, OPTIONS traffic should be sent whenever the account is registered. OPTIONS traffic will occur periodically according to the keep-alive interval.
Keep Alive Interval (secs)	Set the interval at which the OPTIONS for the keep-alive mechanism are sent.
Ignore Keep Alive Failure	Enable the phone to ignore keep-alive failure, if the failure can trigger account re-registration and re-subscription (and active calls are dropped).

Call Settings

You can configure call settings for each account. Call Settings include Do Not Disturb and Call Forward settings. The call settings are also available as parameters in the configuration file. See "call_settings Module: Call Settings" on page 103.



General Call Settings

Setting	Description
Anonymous Call Reject	Enables or disables rejecting calls indicated as "Anonymous."
Enable Anonymous Call	Enables or disables outgoing anonymous calls. When enabled, the caller name and number are indicated as "Anonymous."

Do Not Disturb

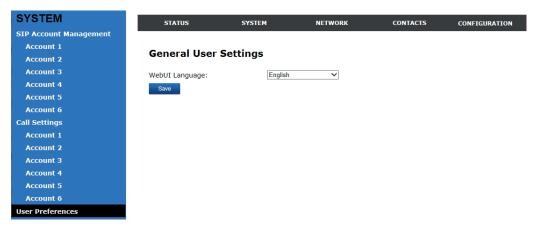
Setting	Description
Enable DND	Turns Do Not Disturb on or off.

Call Forward

Setting	Description
Enable Call Forward Always	Enables or disables call forwarding for all calls on that line. Select to enable.
Target Number	Enter a number to which all calls will be forwarded.
Enable Call Forward Busy	Enables or disables forwarding incoming calls to the target number if: the number of active calls has reached the maximum number of calls configured for account x Call Waiting Off is selected.
Target Number	Enter a number to which calls will be forwarded when Call Forward Busy is enabled.
Enable Call Forward No Answer	Enables or disables call forwarding for unanswered calls on that line.
Target Number	Enter a number to which unanswered calls will be forwarded.
Delay	Select the number of rings before unanswered calls are forwarded.

User Preferences

On the User Preferences page, you can set the language that appears on the WebUI. The User Preferences page is also available to phone users when they log on to the WebUI. The user preference settings are also available as parameters in the configuration file. See "user_pref Module: User Preference Settings" on page 102.



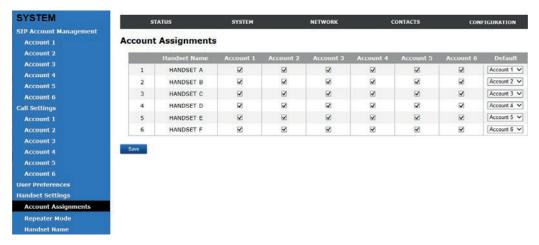
General User Settings

Click the link for each setting to see the matching configuration file parameter in the "Configuration file parameter guide" on page 67 ff. Default values and ranges are listed there.

Setting	Description
WebUI Language	Sets the language that appears on the WebUI.

Handset settings

The handset settings allow you to configure account assignments and names for the cordless handsets that are registered to the base station. For more information on registering cordless handsets, see the M215SC User Manual. The network settings are also available as parameters in the configuration file. See "hs_settings Module: Handset Settings" on page 80.



Account assignments

The **Account Assignments** table always lists the maximum number of possible handsets, even if there are fewer handsets registered, and the maximum number of accounts, even if there are fewer SIP accounts enabled. If you have not entered any unique handset names (e.g., extension number, user name, etc.), then the default name of "HANDSET" appears.

In the table, you can select which accounts will be available for both incoming and outgoing calls on each handset. The handset will first attempt to use the account you select under "Default" when going off-hook.

Repeater Mode

On the **Repeater Mode** page, you can enable repeater mode. Enabling repeater mode allows the M200SC base station to link with Snom VSP605A Range Extenders. With the M200SC base station in repeater mode, you can extend the range of the registered cordless handsets.

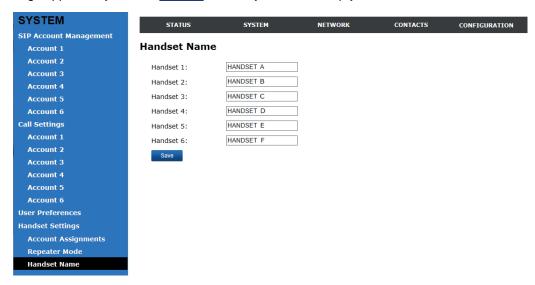
Note: The maximum number of concurrent active calls for all accounts is limited to two in repeater mode.



Handset Name

On the **Handset Name** page, you can enter an individual name for each handset, for example the extension number or the user's name. The handset name will be used throughout the WebUI and will appear on the handset's idle screen. The default name for all handsets is "HANDSET".

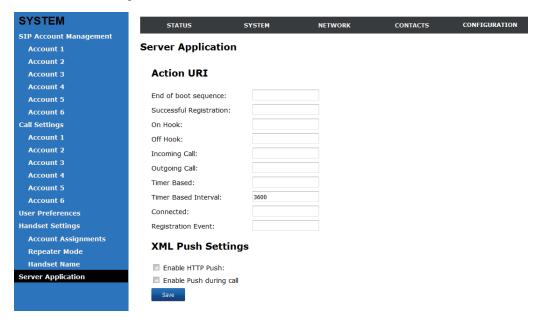
The handset name is limited to a maximum of 11 characters. Blank name fields are not allowed. An error message appears if you click when any fields are empty.



Server Application

On the Server Application page, you can enter Action URIs to allow the M200SC to interact with a server application by using an HTTP GET request. The action URI triggers a GET request when a specified event occurs. Action URIs allow an external application to take control of the display when an event occurs. These predefined events are listed under "Action URI" on the Server Application page. Action URIs are typically used in conjunction with the XML Browser which can be customized to deliver an appropriate user experience.

The M200SC supports both push and pull server applications. Note that Action URI events are not "push" events as it is the phone that requests a URI when triggered by certain states. You can enable push server applications under "XML Push Settings".



Action URI Syntax

To access an XML application, the phone performs an HTTP GET on a URL. An HTTP GET request may contain a variable name and variable value, which are separated by "=". Each variable value starts and ends with "\$\$" in the query part of the URL.

Action URI variables pass dynamic data to the server. The valid URL format is:

http://host[:port]/dir/file name?variable name=\$\$variable value\$\$

where

- host is the hostname or IP address of the server supporting the XML application
- port is the port number the phones are using for the HTTP request

At the time of the HTTP call, the variable value field is populated with the appropriate data. For example, the following URL passes the SIP Account User Identifier to the server:

```
http://10.50.10.140/script.pl?name=$$SIPUSERNAME$$
```

A GET request then passes along the following information:

```
http://10.50.10.140/script.pl?name=42512
```

assuming that the user identifier is 42512.

Variable names are defined by the particular XML application being called. Variable values are predefined and depend on the status of the phone. If the variable has no meaning in the current status, then the phone sends an empty string.

The table below lists all possible variable values. Note that variables applicable during an Incoming or Active Call (such as INCOMINGNAME and REMOTENUMBER) are initialized at the beginning and at the end of the call.

Variable value	Description
SIPUSERNAME	SIP Account User Identifier
DISPLAYNAME	SIP Account Display Name
LOCALIP	Phone's local IP Address
INCOMINGNAME	Caller ID name of the current Incoming Call
REMOTENUMBER	Remote party phone number (Incoming or Outgoing)
REGISTRATIONSTATE	Registration state available from the Registration event. Values are: REGISTERED DEREGISTERED FAIL
MAC	The phone's MAC Address
MODEL	The phone's model number: M200SC.

Action URI

Setting	Description
End of boot sequence	The End of boot sequence URI is triggered at the end of the phone boot sequence.
	Using the End of boot sequence URI it is possible to develop self-provisioning on the phone. For example, an XML application can identify the phone and generate a MAC-specific file on the fly.
Successful Registration	The Successful Registration URI is triggered the first time the phone registers successfully to a SIP Account. If the phone registers to multiple SIP Accounts, then the Successful Registration URI is triggered for each line.
On Hook	The On Hook URI is triggered when the phone transitions from Active to Idle (or from Paging to Idle). For example, when:
	 The user presses the END soft key
	 The user hangs up the handset during a call
	 A transfer is completed and the user returns to idle
	∘ The far end hangs up
	 The call was not answered
	• The call fails.
Off Hook	The Off Hook URI is triggered when the user goes to Dial mode by:
	∘ Lifting the handset
	 Pressing the speakerphone key
	 Pressing the NEW soft key during a held call.
	Note that the Off Hook URI will NOT be triggered when calling a pre-defined number and going immediately to Dialing mode—this event triggers the Outgoing Call URI instead.
Incoming Call	The Incoming Call URI is triggered for each Incoming Ring event or Call Waiting event. Using the Incoming Call URI, it is possible to display extra information on the phone for an Incoming Call. For example, the XML application that is called when there is an Incoming Call can do a database lookup and display information on the caller.
	Note that this Action URI will not be triggered if DND or Call Forward All is enabled or if Call Waiting is disabled (i.e., the call is rejected).

Outgoing Call	The Outgoing Call URI is triggered each time a SIP INVITE message is sent (Dialing mode). For example, after: Pressing the DIAL key in Pre-Dial with populated number Using the dial pad to speed dial a call Dialing a Directory number by going off-hook.
Timer Based	The Timer Based URI will be triggered when the configured timeout expires. The timer starts at the end of the phone boot sequence.
Timer Based Interval	Enter the interval before the Timer Based URI is triggered.
Connected	The Connected URI is triggered each time the phone is in an Active Call or is Paging.
Registration Event	The Registration Event URI is triggered every time there is a registration state change. For example:
	 Registered Deregistered Fail (Registration timed out, refused, or expired)
	The Registration Event URI is not triggered when the same event is repeated.

XML Push Settings

Setting	Description
Enable HTTP Push	Select to enable HTTP push, which enables the phone to display XML objects that are "pushed" to the phone from the server via http/https POST or SIP NOTIFY.
Enable Push during call	Select to enable the phone to display pushed XML objects during a call. Otherwise, the XML application is displayed after the call is over.

Network Pages

You can set up the M200SC for your network configuration on the network pages. Your service provider may require you to configure your network to be compatible with its service, and the M200SC settings must match the network settings.

The network settings are grouped into basic and advanced settings. IPv4 and IPv6 protocols are supported.

When both IPv4 and IPv6 are enabled and available, the following guidelines apply when determining which stack to use:

- For outgoing traffic, the IP address (or resolved IP) in the server field—either IPv4 or IPv6—will determine which stack to be used.
- In general, most operations can be associated with one of the servers listed on the "Basic Network Settings" page. However, for operations triggered by/dependent upon network status, the phone must determine which server to use. For example, a special case like the "Network down" LED indication on the base station can be ambiguous for server association. Because its primary purpose is to aid in troubleshooting SIP registration issues, this case will be associated with the SIP registration server.
- DNS entries with both IPv4 and IPv6 settings can be used to resolve FQDN entries. There are no
 preferences with the order of the DNS queries.
- Pcap should include traffic for both stacks.
- Dual stack operations should be transparent to PC port traffic.

After entering information on this page, click Save to save it.

NOTE: PnP is not supported in IPv6. VPN is not supported in IPv6 and PPPoE.

The network settings are also available as parameters in the configuration file. See "network Module: Network Settings" on page 81 ff.

Basic Network Settings

Basic Network Settings

IPv4 O Disable DHCP Static IP IP Address: Gateway: O PPPoE Username: Password: ■ Manually Configure DNS Primary DNS: Secondary DNS: IPv6 Disable Auto Configuration Static IP IP Address: Prefix (0-128): Gateway: Manually Configure DNS Primary DNS: Secondary DNS:

Click the link for each setting to see the matching configuration file parameter in "network Module: Network Settings" on page 81 ff. Default values and ranges are listed there.

Note: You must be familiar with TCP/IP principles and protocols to configure static IP settings.

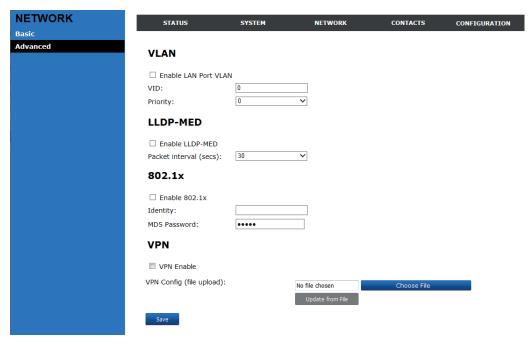
IPv4

Setting	Description
Disable	Disables all related IPv4 settings.
DHCP	DHCP is selected (enabled) by default, which means the M200SC will get its IP address, Subnet Mask, Gateway, and DNS Server(s) from the network. When DHCP is disabled, you must enter a static IP address for the M200SC, as well as addresses for the Subnet Mask, Gateway, and DNS Server(s).
Static IP	When Static IP is selected, you must enter a static IP address for the M200SC, as well as addresses for the Subnet Mask, Gateway, and DNS Server(s).
IP Address	If DHCP is disabled, enter a static IP address for the M200SC.
Subnet Mask	Enter the subnet mask.
Gateway	Enter the address of the default gateway (in this case, your router).
PPPoE	Select to enable PPPoE (Point-to-Point Protocol over Ethernet) mode.
PPPoE Username	Enter your PPPoE account username.
PPPoE password	Enter your PPPoE account password.
Manually Configure DNS	Select to enable manual DNS configuration.
Primary DNS	If DHCP is disabled, enter addresses for the primary and secondary DNS servers.
Secondary DNS	

IPv6

Setting	Description
Disable	Disables all related IPv6 settings.
Auto Configuration	Auto configuration is selected (enabled) by default, which means the M200SC will get its IP address, Gateway, and DNS Server(s) from the network. When Auto Configuration is disabled, you must enter a static IP address for the M200SC, as well as addresses for the Gateway and DNS Server(s).
Static IP	When Static IP is selected, you must enter a static IP address for the M200SC, as well as an IPv6 address prefix, Gateway, and DNS Server(s).
IP Address	If Auto Configuration is disabled, enter a static IP address for the M200SC.
Prefix (0-128)	Enter the IPv6 address prefix length (0 to 128 bits).
Gateway	Enter the address of the default gateway (in this case, your router).
Manually Configure DNS	Select to enable manual DNS configuration.
Primary DNS	If Auto Configuration is disabled, enter IP addresses for the primary and secondary DNS servers.
Secondary DNS	

Advanced Network Settings



VLAN

You can organise your network and optimise VoIP performance by creating a virtual LAN for phones and related devices.

Click the link for each setting to see the matching configuration file parameter in "network Module: Network Settings" on page 81 ff. Default values and ranges are listed there.

Setting	Description
Enable LAN Port VLAN	Enable if the phone is part of a VLAN on your network. Select to enable.
VID	Enter the VLAN ID (vlan 5, for example).
Priority	Select the VLAN priority that matches the Quality of Service (QOS) settings that you have set for that VLAN ID. Outbound SIP packets will be marked and sent according to their priority. 7 is the highest priority. Note: Configuring QOS settings for your router or switch is a subject outside the scope of this document.

LLDP-MED

Setting	Description
Enable LLDP-MED	Enables or disables Link Layer Discovery Protocol for Media Endpoint Devices (LLDP-MED). LLDP-MED is a standards-based discovery protocol supported on some network switches. It is required for auto-configuration with VLAN settings.
Packet Interval (secs)	Sets the LLDP-MED packet interval (in seconds).

802.1x

Setting	Description
Enable 802.1x	Enables or disables the 802.1x authentication protocol. This protocol allows the phone to attach itself to network equipment that requires device authentication via 802.1x.
Identity	Enter the 802.1x EAPOL identity.
MD5 Password	Enter the 802.1x EAPOL MD5 password.

VPN

You can operate the M200SC SIP DECT base station over a Virtual Private Network (VPN) (IPv4 only). VPN enables remote users and remote sites to connect to a main corporate network and SIP server with a high level of performance and security.

Configuring VPN using the WebUI consists of enabling VPN and uploading a VPN configuration file. The VPN configuration file (openvpn_client.tar) must contain the following files:

- client.conf
- a keys folder containing
 - ca.crt
 - client.crt
 - client.key

The filename of the VPN client configuration file and certificates must match the names provided above. For more information about configuring VPN, please contact your dealer.

Note: Ensure that NTP or manual time is configured correctly so that the M200SC is using the correct date and time before VPN setup. Mismatched time between sites and servers may invalidate the initial TLS handshake.

Setting	Description
VPN Enable	Enables or disables phone connections using the OpenVPN client. If VPN is enabled, but not connected, all SIP traffic will continue to route via the LAN IP. If VPN is enabled and connected, all SIP traffic will route via the VPN tunnel. The exception is the web server, which will still be accessible via the LAN IP.
VPN Config (file upload)	Browse to and upload the VPN configuration file openvpn_client.tar.

Contacts Pages

Base Directory

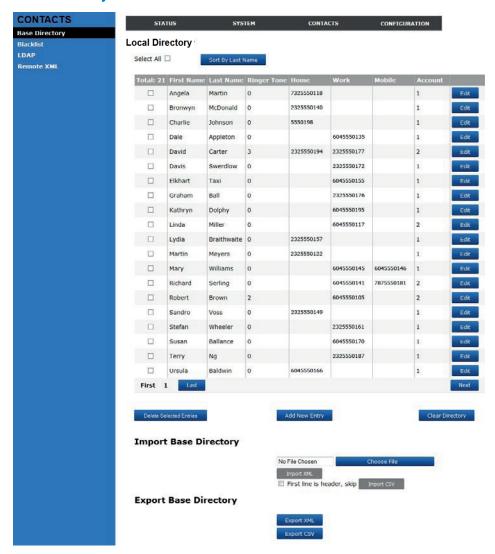


Fig. 1

On the base directory page, you can manage base directory entries that will be available on all handsets. You can sort, edit, delete, and add contact information for up to 1000 entries. The entries can be sorted by last or first name. In order to back up your contacts or import another local directory file, the page also enables you to export and import the base directory.

The base directory lists entries across multiple pages. Click Next, Last, or a page number to view the desired page of entries.

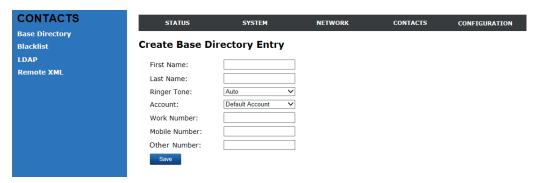
Note: The "local directory" in Fig. 1 is called "base directory" on the handsets. Base directory entries can also be added, edited, and deleted on each handset registered at the base station.

The handsets also have a "local directory" whose entries are added, edited, deleted, and available for use exclusively on each handset. For more information, see the M215SC User Manual.

Button	Description
Sort By Last Name	Sort the list by last name.
Edit	Edit information for an entry
Next	View the next page of entries.
Last	View the last page of entries.
First	View the first page of entries.
Delete Selected Entries	Delete selected entries from the directory. Click Select All to select every entry on the page you are viewing.
Add New Entry	Add a new directory entry.
Clear Directory	Delete all Directory entries.
Choose File	Import a directory file.
Export XML Export CSV	Export the directory in XLM or CSV format, respectively.

Adding a new directory entry:

1. Click Add New Entry . The Create Base Directory Entry page appears.



2. Enter the required information as described in the following table.

Setting	Description	Range	Default
First Name	Enter the appropriate names in these fields. The maximum		
Last Name	length of the first name and last name fields is 15 characters.	n/a	Blank
Ringer Tone	Sets a unique ringer tone for calls from this directory entry.	Auto, Tone 1–10	Tone 1
Account	Sets the account used when you dial this directory entry.	Default Account, Account 1–6	Default Account
Work Number	Enter the appropriate names		
Mobile Number	and numbers in these fields.	n/a	Blank
Other Number		11/ a	Dialik

Directory Import/Export

The best way to create a directory file for import is to first export the directory from the phone. The directory can be exported as an .xml or .csv file. After exporting the file, open it in an .xml or .csv editor and add or modify entries.

Importing a directory file adds the imported directory entries to existing entries. Therefore, it is possible to have duplicate entries after importing a directory file. If you are importing a "complete" directory file with the aim of replacing the entire current directory, use **Select All** and Delete Selected Entries to clear the directory before importing the file.

Note: When importing a .csv file, you can select whether the first line should be treated as a header and ignored for the import.

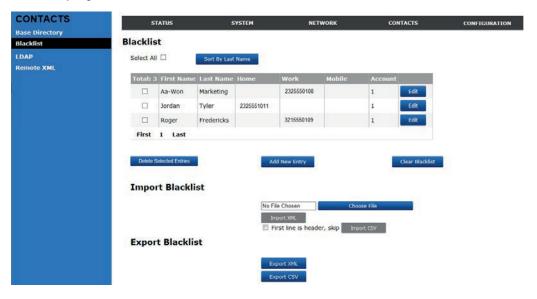
Using the configuration file, you can set whether an imported directory file adds to existing entries or replaces existing entries. See "file Module: Imported File Parameters" on page 107.

Directory files in .xml format have the following tags:

Local Directory WebUI field	Directory file XML tag
First Name	<dir_entry_name_first></dir_entry_name_first>
Last Name	<dir_entry_name_last></dir_entry_name_last>
Work Number	<dir_entry_number_work></dir_entry_number_work>
Mobile Number	<dir_entry_number_mobile></dir_entry_number_mobile>
Other Number	<dir_entry_number_other></dir_entry_number_other>
Account	<dir_entry_line_number></dir_entry_line_number>
Call Block (not on WebUI)	<dir_entry_block></dir_entry_block>
Ringer Tone	<dir_entry_ringer></dir_entry_ringer>

Blacklist (deny all list)

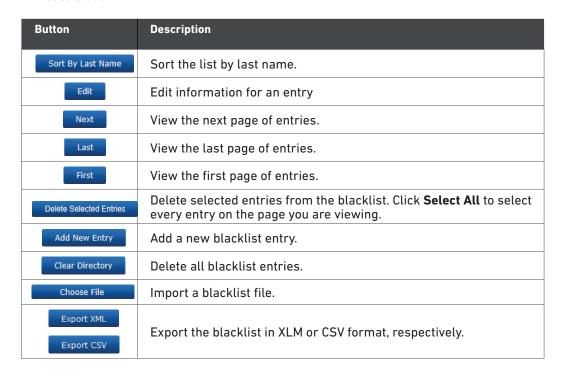
The M200SC rejects calls from numbers that match blacklist entries; they don't ring on the phone, and the caller hears the busy signal.



On the blacklist page, you can manage entries that will be available on all handsets. You can sort, edit, delete, and add up to 1000 entries. The entries can be sorted by last or first name. In order to back up your blacklist entries or import another blacklist file, the page also enables you to export and import the blacklist.

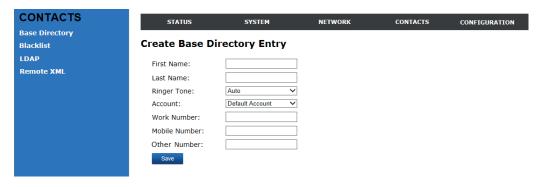
The blacklist lists entries across multiple pages. Click Next, Last, or a page number to view the desired page of entries.

Note: Blacklist entries can also be added, edited, and deleted on each handset registered at the base station.



Adding a new blacklist entry:

Click Add New Entry . The Create Base Blacklist Entry page appears.



2. Enter the required information as described in the following table.

Setting	Description	Range	Default
First Name	Enter the appropriate names in these		
Last Name	fields. The maximum length of the first name and last name fields is 15 char- acters.	n/a	Blank
Ringer Tone	Sets a unique ringer tone for calls from this blacklist entry.	Auto, Tor	ne 1–10 Tone 1
Account	Sets the account used when you dial this blacklist entry.	Default A	
Work Number			
Mobile Number	Enter the appropriate names and numbers in these fields.	n/a	Blank
Other Number	numbers in these fields.	11/ d	Dialik

Blacklist Import/Export

The best way to create a blacklist file for import is to first export the blacklist from the phone. The blacklist can be exported as an .xml or .csv file. After exporting the file, open it in an .xml or .csv editor and add or modify entries.

Importing a blacklist file adds the imported blacklist entries to existing entries. Therefore, it is possible to have duplicate entries after importing a blacklist file. If you are importing a "complete" blacklist file with the aim of replacing the entire current blacklist, use **Select All** and Delete Selected Entries to clear the blacklist before importing the file.

Note: When importing a .csv file, you can select whether the first line should be treated as a header and ignored for the import.

Using the configuration file, you can set whether an imported blacklist file adds to existing entries or replaces existing entries. See "file Module: Imported File Parameters" on page 107.

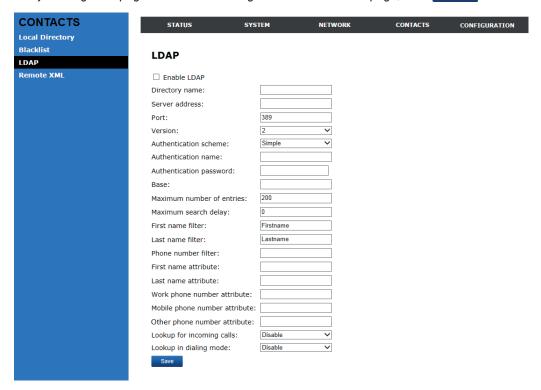
Blacklist files in .xml format have the following tags:

Blacklist WebUI field	Blacklist file XML tag
First Name	<blacklist_entry_name_first></blacklist_entry_name_first>
Last Name	<blacklist_entry_name_last></blacklist_entry_name_last>
Work Number	<pre><blacklist_entry_number_work></blacklist_entry_number_work></pre>
Mobile Number	<pre><blacklist_entry_number_mobile></blacklist_entry_number_mobile></pre>
Other Number	<pre><blacklist_entry_number_other></blacklist_entry_number_other></pre>
Account	<blacklist_entry_line_number></blacklist_entry_line_number>
Call Block (not on WebUI)	<dir_entry_block></dir_entry_block>

LDAP

The phone supports remote Lightweight Directory Access Protocol (LDAP) directories. An LDAP directory is hosted on a remote server and may be the central directory for a large organization spread across several cities, offices, and departments. You can configure the phone to access the directory and allow users to search the directory for names and telephone numbers.

The LDAP settings are also available as parameters in the configuration file. See "remoteDir Module: Remote Directory Settings" on page 95. After entering information on this page, click save to save it.



LDAP settings

Click the link for each setting to see the matching configuration file parameter in "remoteDir Module: Remote Directory Settings" on page 95. Default values and ranges are listed there.

About LDAP attribute filters

The LDAP filters on this page give you control over how directory entry search results are determined. For example, consider if **gn** is the firstname attribute and **sn** is the lastname attribute in the LDAP search base. The filter <attribute>=% returns records based on the beginning of the user-entered string. If gn=% is used for a firstname filter, entering "da" returns records such as Daisy, Dale, David, etc.

The filter <attribute>=* returns records containing the user-entered string anywhere in that attribute. If gn=* is used for a firstname filter, entering "ar" returns records such as Karen, Arnold, Gary, etc.

The filter (|(gn=%)(sn=%)) returns firstname and lastname records that start with the user-entered string.

LDAP number filters give you the same control over number searches and matches. If for example, you have defined the number attributes **telephoneNumber**, **mobile** and **otherPhone** for Work, Mobile and Other numbers respectively, then the filter (|(telephoneNumber=*)(mobile=*)(otherPhone=*)) will display the correct directory information if the number (from an incoming call, or a dialed number) matches a number in any three of those fields.

The filter telephoneNumber=* will display the correct directory information if the incoming call number matches a number in the "Work" field only.

Setting	Description	
Enable LDAP	Enables or disables the phone's access to the LDAP directory.	
Directory name	Enter the LDAP directory name.	
Server address	Enter the LDAP server domain name or IP address.	
Port	Enter the LDAP server port.	
Version	Select the LDAP protocol version supported on the phone. Ensure the protocol value matches the version assigned on the LDAP server.	
Authentication scheme	Select the LDAP server authentication scheme.	
Authentication name	Enter the user name or authentication name for LDAP server access.	
Authentication password	Enter the authentication password for LDAP server access.	
Base	Enter the LDAP search base. This sets where the search begins in the directory tree structure. Enter one of more attribute definitions or LDAP field names, separated by commas (no spaces). Your directory may include attributes like "cn" (common name) or "ou" (organizational unit) or "dc" (domain component).	
	For example: ou=accounting,dc=Snom,dc=com	
Maximum number of entries	Sets the maximum number of entries returned for an LDAP search. Limiting the number of hits can conserve network bandwidth.	
Maximum search delay	Enter the delay (in seconds) before the phone starts returning search results.	
First name filter	Enter the first name attributes for LDAP searching. The format of the search filter is compliant to the standard string representations of LDAP search filters (RFC 2254).	
Last name filter	Enter the last name attributes for LDAP searching. The format of the search filter is compliant to the standard string representations of LDAP search filters (RFC 2254).	
Phone number filter	Enter the number attributes for LDAP searching. The format of the search filter is compliant to the standard string representations of LDAP search filters (RFC 2254).	
First name attribute	Sets the attribute for first name. What you enter here should match the first name attribute for entries on the LDAP server (gn for givenName, for example). This helps ensure that the phone displays LDAP entries in the same format as the Local Directory.	
Last name attribute	Sets the attribute for last name. What you enter here should match the last name attribute for entries on the LDAP server (sn for surname, for example). This helps ensure that the phone displays LDAP entries in the same format as the Local Directory.	
Work number attribute	Sets the attribute for the work number. What you enter here should match the work number attribute for entries on the LDAP server (telephoneNumber, for example). This helps ensure that the phone displays LDAP entries in the same format as the Local Directory.	
Mobile number attribute	Sets the attribute for the mobile number. What you enter here should match the mobile number attribute for entries on the LDAP server (mobile, for example). This helps ensure that the phone displays LDAP entries in the same format as the Local Directory.	
Other number attribute	Sets the attribute for the other number. What you enter here should match the other number attribute for entries on the LDAP server (otherPhone, for example). This helps ensure that the phone displays LDAP entries in the same format as the Local Directory.	
Lookup for incom- ing calls	Enables or disables LDAP incoming call lookup. If enabled, the phone searches the LDAP directory for the incoming call number. If the number is found, the phone uses the LDAP entry for CID info.	
Lookup in dialing mode	Enables or disables LDAP outgoing call lookup. If enabled, numbers entered in pre-dial or live dial are matched against LDAP entries. If a match is found, the LDAP entry is displayed for dialing.	

Remote XML

The M200SC supports three server-hosted Remote XML directories. A total of 5000 Remote XML directory entries are supported. The 5000 entries can be shared across the three remote XML directories.

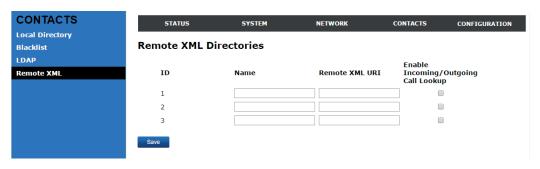
When the user selects a remote directory to view, the M200SC will sync with the directory server. The handset will display **Sync failed.** if any of the following failing conditions is encountered:

- Server not reachable
- Remote XML directory file is not available
- Invalid XML directory file

Remote XML Directory Format

The following shows a sample single-entry file which can be used in a remote XML directory. Note that the default tags are the same as those defined for the Local Directory.

```
<?xml version="1.0" encoding="utf-8"?>
<DIR_ENTRY>
<DIR_ENTRY_NAME_FIRST>John</DIR_ENTRY_NAME_FIRST>
<DIR_ENTRY_NAME_LAST>Smith</DIR_ENTRY_NAME_LAST>
<DIR_ENTRY_NUMBER_OTHER>3333</DIR_ENTRY_NUMBER_OTHER>
<DIR_ENTRY_NUMBER_WORK>1111</DIR_ENTRY_NUMBER_WORK>
<DIR_ENTRY_NUMBER_MOBILE>2222</DIR_ENTRY_NUMBER_MOBILE>
</DIR_ENTRY>
```

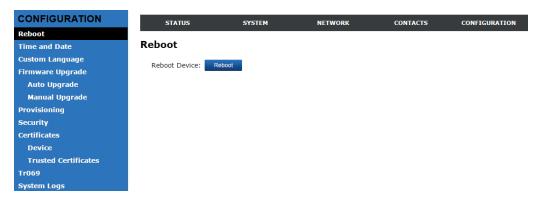


Setting	Description
Name	Sets the name of the directory as it will appear on the M200SC Directory list. The following order applies to the Directory list when multiple server-based directories are enabled: 1. Local 2. Blacklist 3. LDAP 4. Broadsoft 5. Remote XML directory 1
	 Remote XML directory 2 Remote XML directory 3 Any Remote XML directories will move up the list if LDAP and/or Broadsoft directories are not enabled.
Remote XML URI	Enter the location of the XML directory file, from which the phone will sync and retrieve directory entries.
Enable Incoming/ Outgoing Call Lookup	Enables/disables the call lookup feature for incoming and outgoing calls.

Configuration (Servicing) Pages

Reboot

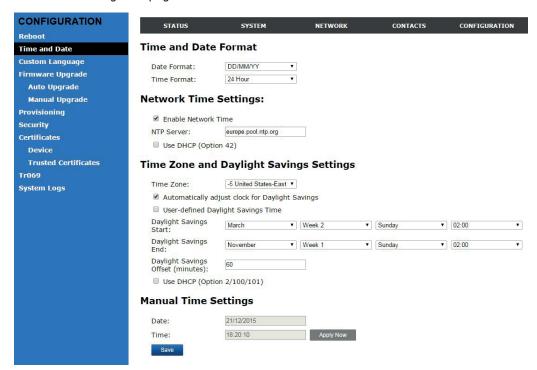
Click Reboot to manually reboot the M200SC and apply settings that you have updated.



Time and Date

On the Time and Date page, you can manually set the time and date, and the time and date formats. You can also set the system time to follow a Network Time Protocol (NTP) Server (recommended) or you can set the time and date manually.

The time and date settings are also available as parameters in the configuration file. See "time_date Module: Time and Date Settings" on page 90.



Network Time Settings

Setting	Description
Enable Network Time	Enables or disables getting time and date information for your phone from the Internet.
NTP Server	If Enable Network Time is selected, enter the URL of your preferred time server.
Use DHCP (Option 42)	If Enable Network Time is selected, select to use DHCP to locate the time server. Option 42 specifies the NTP server available to the phone. When enabled, the phone obtains the time in the following priority:
	1. Option 42
	2. NTP Server
	3. Manual time.

Time Zone and Daylight Savings Settings

Setting	Description
Time Zone	Select your time zone from the list.
Automatically ad- just clock for Day- light Savings	Select to adjust the clock for daylight savings time according to the NTP server and time zone setting. To disable daylight savings adjustment, disable both this setting and User-defined Daylight Savings Time.
User-defined Day- light Savings Time	Select to set your own start and end dates and offset for Daylight Savings Time. To disable daylight savings adjustment, disable both this setting and Automatically adjust clock for Daylight Savings.
DST Start: Month	If User-defined DST is enabled, set the start date and time
DST Start: Week	for daylight savings: Month, week, day, and hour.
DST Start: Day	
DST Start: Hour	
DST End: Month	If User-defined DST is enabled, set the end date and time
DST End: Week	for daylight savings: Month, week, day, and hour.
DST End: Day	
DST End: Hour	
Daylight Savings Offset	If User-defined DST is enabled, this specifies the daylight savings adjustment (in minutes) to be applied when the current time is between Daylight Savings Start and Daylight Savings End.
Use DHCP (Option 2/100/101)	If Enable Network Time is selected, select to use DHCP to determine the time zone offset. Options 2, 100 and 101 determine time zone information.

Manual Time Settings

If Enable Network Time is disabled or if the time server is not available, use Manual Time Settings to set the current time.

Setting	Description
Date	Select the current year, month, and day. Click the Date field and select the date from the calendar that appears.
Time	Sets the current hour, minute, and second. Click the Time field, and enter the current time. You can also refresh the page to update the manual time settings.

Click Apply Now to start the M200SC using the manual time settings.

Custom Language

On the **Export Translation** page, you can export WebUI language strings. After exporting language strings, you can use the resulting file as the basis for a custom language translation file (.tpk file).

Note: Custom language does not apply to the handset user interface. You can export and import only the WebUI language strings.

You can import one custom language for use on the WebUI. The custom language is added to the existing languages available with the firmware.

Note: Importing a custom language can only be done using the configuration file. See "file Module: Imported File Parameters" on page 107.



The available languages for export are identical to the WebUI Language list described in "user_pref Module: User Preference Settings" on page 102. The filenames of the exported language file will be:

WebUI: <Model Number>-<Display Name>-webui.tpk

Firmware Upgrade

Firmware update

You can update the M200SC with new firmware automatically or manually:

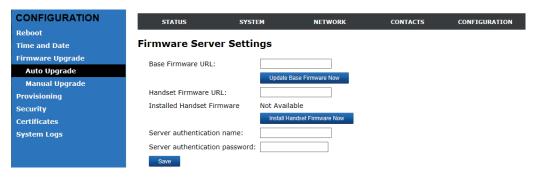
- **Auto upgrade**: Retrieving a firmware update file from a remote host computer and accessed via a URL. This central location may be arranged by you, an authorized dealer, or your SIP service provider.
- Manual upgrade: Using a file located on your computer or local network. No connection to the Internet
 is required. Consult your dealer for access to firmware update files. Click Manual Upgrade to view the
 page where you can manually upgrade the M200SC firmware.

The firmware upgrade settings are also available as parameters in the configuration file. See "provisioning Module: Provisioning Settings" on page 85.

Auto update

On the page **Firmware Server Settings**, you can enter the URLs and - if required - the server authentication name and password for updating the base and handset firmwares. Click the link to see the matching configuration file parameter in the "provisioning Module: Provisioning Settings" on page 85. Default values and ranges are listed there.

 $oldsymbol{Note}$: You can also configure the M200SC to check for firmware updates at regular intervals. See "Provisioning" on page 51.



Setting	Description
Base Firmware URL	The URL where the M200SC base station firmware update file resides. This should be a full path, including the filename of the firmware file.
Handset Firmware URL	The URL where the handset firmware update file resides. This should be a full path, including the filename of the firmware file.
Server authentica- tion name	Authentication username for the firmware server
Server authentica- tion password	Authentication password for the firmware server

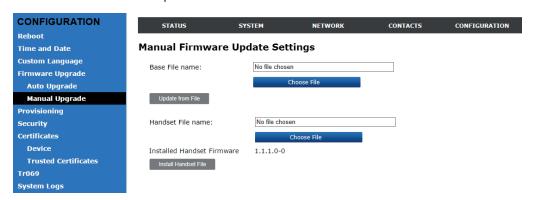
To update the base station firmware immediately, click Update Base Firmware Now ; to update the handset firmware immediately, click Install Handset Firmware Now .

Note: The handset firmware update is installed on the base station. The registered handsets themselves are then updated over-the-air from the firmware installed on the base station. See "Updating handset firmware" on page 51.

Manual Firmware Update and Upload

On the **Manual Firmware Update Settings** page, you can upgrade the M200SC and handset firmware using a file located on your computer or local network.

Note: The handset firmware update is installed on the base station. The registered handsets themselves are then updated over-the-air from the firmware installed on the base station.



· Updating base station firmware

- 1. Under the setting Base File Name, click Choose File to locate and open the firmware update file.
- 2. Click Update from File . The M200SC will update its firmware and restart.

• Updating handset firmware

- 1. Under the setting **Handset File Name**, click Choose File to locate and open the firmware update file.
- 2. Click Install Handset File The M200SC will update the handset firmware and restart.

Note: The handset firmware update is installed on the base station. The registered handsets themselves are then updated over-the-air from the firmware installed on the base station. See "Updating handset firmware" on page 51.

Updating handset firmware

The handsets are updated over-the-air from the firmware installed on the base station (see "Auto update" on page 49 or "Manual Firmware Update and Upload" on page 50, respectively).

Note: Only one handset at a time can perform a firmware update. The base LEDs flash to indicate that the base is busy, and all incoming calls are rejected while the update is in progress.

1. Click Install Handset Firmware Now for the firmware server update or update. The confirmation dialog box shown below appears.



2. To install the handset firmware on the base station, click OK To cancel the download, click Cancel

After clicking ok the message **System update in progress. Please wait...** appears on the handset. After a successful update, the message **Firmware installation successful** appears on the WebUI.

An error message appears if:

- the handset firmware is aleady up to date.
- the handset firmware URL is incorrect, or the file cannot be retrieved for any other reason.
- the handset firmware file is corrupted.
- the handset doesn't recognize the firmware file.
- 3. Installing the firmware on the cordless handset:
 - a. On the handset, press MENU, and then select Admin settings.
 - b. Enter the admin password. The default is **admin**. To switch between entering upper or lower-case letters, press the * key.
 - c. Select **Firmware update**. The handset checks for new firmware. If new firmware is found, the handset screen asks you whether to proceed with the update.

Provisioning

Provisioning refers to the process of acquiring and applying new settings for the M200SC using configuration files retrieved from a remote computer. After a M200SC is deployed, subsequent provisioning can update the M200SC with new settings; for example, if your service provider releases new features. See also "Provisioning using configuration files" on page 61.

With automatic provisioning, you enable the M200SC to get its settings automatically—the process occurs in the background as part of routine system operation. Automatic provisioning can apply to multiple devices simultaneously.

With manual provisioning on the WebUI, you update the M200SC settings (configuration and/or firmware) yourself via **Provisioning > Import Configuration** and/or **Firmware Upgrade > Manual Upgrade**. Manual provisioning can only be performed on one M200SC at a time.

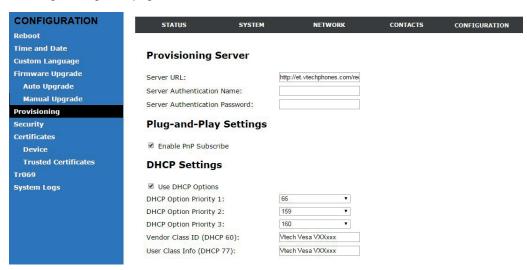
On the Provisioning page, you can enter settings that will enable the M200SC to receive automatic configuration and firmware updates. The Provisioning page also allows you to manually update M200SC configuration from a locally stored configuration file using an Import function. You can also export the M200SC configuration—either to back it up or apply the configuration to another M200SC in the future—to a file on your computer.

The provisioning process functions according to the Resynchronization settings and Provisioning Server Settings. The M200SC checks for the provisioning URL from the following sources in the order listed below:

- 1. PnP—Plug and Play Subscribe and Notify protocol
- 2. DHCP Options
- 3. Preconfigured URL—Any M200SC updated to the latest firmware release will have the URL to Snom's secure redirection and provisioning service (SRAPS) server available as the default provisioning server URL (see setting "provisioning.server_address" on page 85). To sign up for this service, go to https://www.snom.com/solutions/sraps/ or directly to the SRAPS portal at https://sraps.snom.com/customer/#/login.

If one of these sources is disabled, not available, or has not been configured, the M200SC proceeds to the next source until reaching the end of the list.

The provisioning settings are also available as parameters in the configuration file. See "provisioning Module: Provisioning Settings" on page 85.



Provisioning Ssettings

Setting	Description
Server URL	URL of the provisioning file(s). The format of the URL must be RFC 1738 compliant, as follows: " <schema>://<user>:<password>@ <host>:<port>/<url-path>" "<user>:<password>@" may be empty. "<port>" can be omitted if you do not need to specify the port number. The default URL is the Snom redirect server: https://et.Snomphones.com/rg2/</port></password></user></url-path></port></host></password></user></schema>
Server authentica- tion name	User name for access to the provisioning server
Server authentica- tion password	Password for access to the provisioning server

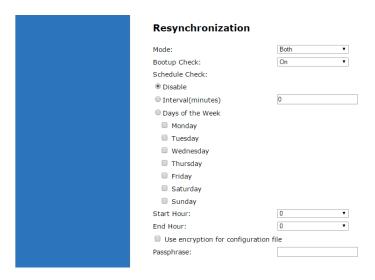
Plug-and-play settings

Setting	Description
Enable PnP Subscribe	Select to enable the M200SC to search for the provisioning URL via a SUB-SCRIBE message to a multicast address (224.0.1.75). The M200SC expects the server to reply with a NOTIFY that includes the provisioning URL. The process times out after five attempts.

DHCP Settings

Setting	Description
Use DHCP Options	Enables the M200SC to use DHCP options to locate and retrieve the configuration file. When selected, the M200SC automatically attempts to get a provisioning server address, and then the configuration file. If DHCP options do not locate a configuration file, then the server provisioning string is checked.
	Note : Ensure that DHCP is also enabled on the "Basic Network Settings" page.
DHCP Option Priority 1	If DHCP is enabled, sets the DHCP Option priority. Select the highest priority option.
DHCP Option Priority 2	If DHCP is enabled, sets the DHCP Option priority. Select the second highest priority option.
DHCP Option Priority 3	If DHCP is enabled, sets the DHCP Option priority. Select the third highest priority option.
Vendor Class ID (DHCP 60)	DHCP Option 60 is available to send vendor-specific information to the DHCP Server.
User Class Info (DHCP 77)	DHCP Option 77 is available to send vendor-specific information to the DHCP Server.

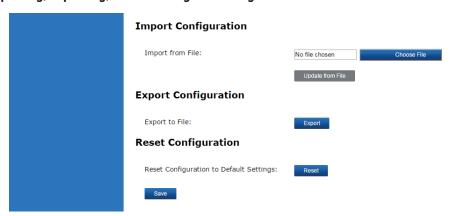
Resynchronization



Setting	Description
Mode	Sets which files the M200SC will check for. It can check for configuration files, firmware update files (from the URL entered on the Firmware Server Settings page), or both. Note: When checking for both configuration and firmware files, the firmware URL can be within the config file. This firmware URL takes take precedence over the URL on the Firmware Server Settings page. It will also update the URL on the Firmware Server Settings page. This allows you to change the firmware URL automatically.
Bootup Check	Sets the M200SC to check the provisioning URL for new configuration and/ or firmware files upon bootup. The update is applied as part of the reboot process.
Schedule Check: Disable	When selected, disables regularly scheduled file checking.

Schedule Check: Interval	Sets an interval for checking for updates. After selecting Interval, enter the interval in minutes between update checks.
Schedule Check: Days of the Week	Select to enable weekly checking for updates on one or more days. After selecting Days of the Week, select the day(s) on which the M200SC checks for updates.
Start Hour	Select the hour of the day on which the M200SC checks for updates.
End Hour	Select the hour of the day on which the M200SC stops checking for updates.
Use encryption	Enables an AES-encrypted configuration file to be decrypted before being applied to the M200SC. Select if the configuration file has been secured using AES encryption. See "Securing configuration files with AES encryption" on page 65.
Passphrase	If the configuration file has been secured using AES encryption, enter the 16-bit key. See "Securing configuration files with AES encryption" on page 65.

Importing, exporting, and resetting the configuration



Importing

You can configure the M200SC by importing a configuration file from your computer or your local network. For more information about configuration file types and configuration file formatting, see "Provisioning using configuration files" on page 61.

- 1. Click Choose File to locate and open the configuration file.
- 2. Click Update from File

The M200SC will update its configuration. Manually importing a configuration file differs from the auto-provisioning process in that:

- The M200SC does not check whether the file has been loaded before. The configuration file is processed whether or not it is different from the current version.
- The M200SC will restart immediately after importing the configuration file, without waiting for one minute of inactivity.

Exporting

You can export all settings you have configured on the WebUI and save them as a configuration file on your computer. You can then use this configuration file as a backup or to update other phones. Please ensure that you save the exported configuration file in a secure location.

WARNING: The exported configuration file will contain the following passwords in plain text. If you do not want these passwords to be exported in plain text, you must use provisioning via configuration files where it is possible to disable the parameter. See setting "provisioning.pwd_export_enable" on page 89.

- SIP account authentication password
- EAPOL password
- PPPoE password
- Firmware server password
- Provisioning server password
- Encryption passphrase
- TR-069 password
- TR-069 connection request password
- Administrator access password
- User access password
- LDAP server password

To export the configuration file, click Export . The format of the exported file is

<model name>_<mac address>.cfg.

Example: M200SC_0011A00CF489.cfg. Exporting a configuration file generates two header lines in the configuration file. These header lines provide the model number and software version in the following format:

#ModelNumber=xxxxxxx

#SWVersion=xxxxxxx

You can use the exported file as a general configuration file, and duplicate the settings across multiple units. However, ensure that you edit the file to remove any MAC-specific SIP account settings before applying the general configuration file to other units.

Reset configuration

You can reset the M200SC to its default settings.

- 1. Click Reset
- 2. When the confirmation box appears, click **OK**.

Security

On the **Security** page you can reset the admin and user passwords, configure the phone lock feature, and enter web server settings.

NOTE: If you haven't changed the default admin and user passwords, the handset reminds you to edit them after each bootup.

The security settings are also available as parameters in the configuration file. See "web Module: Web Settings" on page 100.



Administrator password

The administrator password is required to open the WebUI in administrator mode and to access the administrator settings on the handset. You can set the administrator password on the WebUI or by using provisioning. For more information on using provisioning to set the administrator password, see "profile Module: Password Settings" on page 117.

- 1. Enter the old password (for a new M200SC, the default password is admin).
- 2. Enter and confirm a new password. The password is case sensitive and can consist of both digits and letters (to a maximum of 15 characters).
- 3. Click Save

User password

The user password is required to open the WebUI in user mode. You can set the user password on the WebUI or by using provisioning. For more information on using provisioning to set the user password, see "profile Module: Password Settings" on page 117.

- 1. Enter a new password. The password is case sensitive and can consist of both digits and letters (to a maximum of 15 characters).
- 2. Click Save

Web Server



Setting	Description
HTTP Server port	Port used by the HTTP server.
Enable Secure Browsing	Sets the server to use the HTTPS protocol.
HTTPS Server port	Port used by the HTTPS server.

Configuring the web server settings:

- 1. Enter the HTTP Server port number. The default setting is 80.
- 2. Enable or Disable Secure Browsing. When enabled, the HTTPS protocol is used, and you must select the HTTPS server port in the next step.
- 3. Enter the HTTPS server port number. The default setting is 443.

Note: Changing the web server settings will reboot the base station.

Trusted Servers

The trusted servers setting provides a means of blocking unauthorized SIP traffic. When enabled, each account's registration server, SIP server, outbound proxy server and backup outbound proxy server will be used as sources for trusted SIP traffic. All unsolicited SIP traffic (for example, INVITE, NOTIFY, unsolicited MWI, OPTIONS) will be blocked unless it is from one of the trusted servers with the enabled accounts.

If additional trusted sources are required beyond what has been specified with the enabled accounts (for example, if IP dialing or other types of server traffic need to be secured), use the Trusted IP settings on the Security page.



Setting	Description
Accept SIP ac- count servers only	Enable or disable using the account servers as sources for trusted SIP traffic.

Trusted IP

In addition to the trusted servers setting, incoming IP traffic can be filtered using an "allowed IP" list of IP addresses. When enabled, all unsolicited IP traffic will be blocked unless it is from one of the trusted IP addresses on the "allowed IP" list.

You can enter the "Allowed IP" list in the 10 fields on the **Trusted IP** section. Entries on the "allowed IP" list must be specified as IP addresses (IPv4 or IPv6).

Three formats are supported for entries on the "Allowed IP" list:

- 1. IP range specified using CIDR notation (defined in rfc4632). IPv4 or IPv6address followed by a prefix; for example, 192.168.0.1/24.
- 2. IP range specified with a pair of starting and ending IPv4 or IPv6 addresses, separated by '-' (for example, 192.168.0.1-192.168.5.6).
 - No space before or after '-'
 - Both starting IP & ending IP have to be with the same IP version
 - Starting IP has to be smaller than the ending IP; otherwise, all traffic will be dropped.
- 3. Single IP address in IPv4 or IPv6.

Note: To ensure WebUI access after configuring **Trusted IP**, you must include the IP of the web browser on the "allowed IP" list.



Setting	Description
Accept only allowed IP for incoming requests	Enable or disable using the "allowed IP" list to filter all IP traffic.
Allowed IP 1–10	Enter IP addresses or address ranges to be used as sources of authorized IP traffic.

Certificates

You can add two types of certificates using the WebUI or the provisioning file (see "file Module: Imported File Parameters" on page 107). The two types of certificates are:

- **Device:** A single device certificate can be uploaded so that other parties can authenticate the phone in the following cases:
 - When the phone acts as a web server for the user to manage configurations.
 - When the phone acts as a client for applications where HTTP is supported.
- Trusted: Trusted certificates are for server authentication with secured HTTP transaction in the following applications: SIP signaling, Provisioning, Firmware, LDAP directory service, and Broadsoft directory service. Up to 20 trusted certificates can be installed.

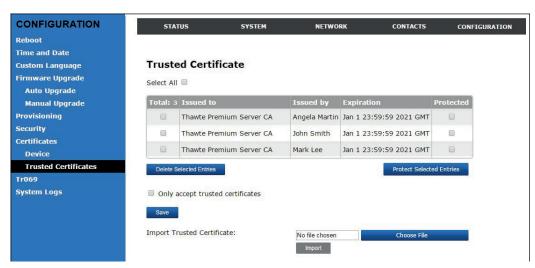
Device Certificate



Uploading a device certificate:

- 1. On the **Device Certificate** page, click Choose File
- 2. Locate the certificate file and click Open.
- 3. On the Device Certificate page, click Import.

Trusted Certificate



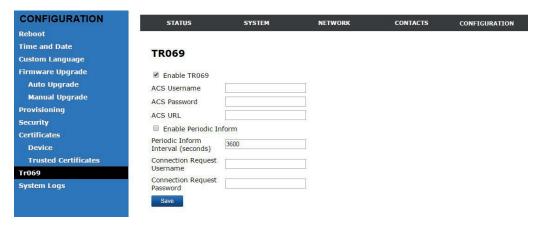
On the Trusted Certificate page, you can:

- import up to 20 trusted certificates.
- delete individual (or all) certificates.
- protect certificates by selecting them in the **Protected** column, and then clicking Protected Entries
 Protected certificates cannot be selected for deletion and are not removed during a reset to factory defaults

Select **Only accept trusted certificates** to enable server authentication. Deselecting this option disables server authentication.

TR-069 settings

The Broadband Forum's Technical Report 069 (TR-069) defines a protocol for remote management and secure auto-configuration of compatible devices. On the TR069 page, you can enable TR-069 and configure access to an auto-configuration server (ACS).



Setting	Description
Enable TR069	Enable/disable TR-069 subsystem.
ACS Username	User name used for ACS authentication.
ACS Password	Password used for ACS authentication.
ACS URL	URL used to contact the ACS (for example, http://my.acs:9675/path/to/somewhere/).
Enable Period Inform	Enable/disable periodic inform method calls.
Periodic Inform Inter- val (seconds)	Periodic inform method calls interval.
Connection Re- quest Username	If the ACS wants to communicate with the device, it must offer the matching connection request user name. When the device sends the report to ACS for the first time, it contains information for this.
Connection Request Password	If the ACS wants to communicate with the device, it must offer the matching connection request password. When the device sends the report to ACS for the first time, it contains information for this.

System logs

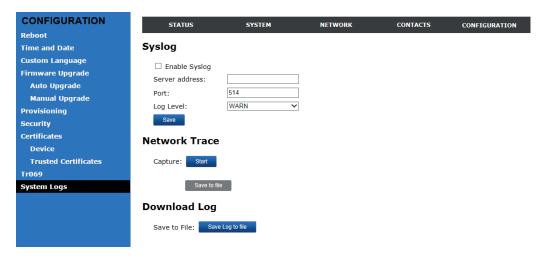
On the **Syslog Settings** page, you can enter settings related to system logging activities. It supports the following logging modes:

- Syslog server
- Volatile file

Under **Network Trace**, you can capture network traffic related to the phone's activity and save the capture as a .pcap file. The file can be used for diagnostic and troubleshooting purposes.

Under **Download Log**, you can save the system log to a file.

The Syslog settings are also available as parameters in the configuration file. See "log Module: System Log Settings" on page 94.



Syslog settings

Setting	Description
Enable Syslog	Enable log output to syslog server.
Server address	Syslog server IP address.
Server port	Syslog server port.
Log Level	Sets the log level. The higher the level, the larger the debug output.

The logging levels are:

- CRITICAL: Operating conditions to be reported or corrected immediately(for example, an internal component failure or file system error).
- ERROR: Non-urgent failures—unexpected conditions that won't cause the device to malfunction.
- WARNING: An indication that an error or critical condition can occur if action is not taken.
- INFO: Normal operational messages.
- DEBUG: Developer messages for troubleshooting/debugging purposes.

Network Trace

- 1. Start a network trace by clicking Start . The button changes to
- 2. Stop the network trace by clicking Stop
- 3. Save the trace by clicking Save to file. Your browser should prompt you to save the capture.pcap file.

Download Log

- 1. Click Save Log to file
- 2. After your browser prompts you to save the system.log file, save the file in the desired location.

Provisioning using configuration files

Provisioning using configuration files is the quickest way to configure multiple M200SC base stations. You can place configuration files on a provisioning server, where the M200SC base stations retrieve the files and update their configuration automatically.

Configuration files have the extension .cfg and contain settings that will apply to M200SC base stations. To edit a configuration file, open it with a text editor such as Notepad.

The settings within a configuration file are grouped into modules. Most of the modules group their settings in the same way that settings are grouped on the M200SC WebUI. For example, the "time_date" module in the configuration file contains the same settings that are on the **Time and Date** WebUI page. For a complete list of M200SC configuration file modules and their associated parameters, see "Configuration file parameter guide" on page 67.

Using the WebUI, you can also import a configuration file and apply the configuration file settings to the M200SC. For more information, see "Importing, exporting, and resetting the configuration" on page 54.

This chapter covers:

- "The provisioning process" on page 62
- "Configuration File Types" on page 64
- "Data Files" on page 64
- "Configuration File Tips and Security" on page 65

The provisioning process

The automatic provisioning process is as follows:

Check for new or updated configuration files. For file-checking options, see "Provisioning" on page 51
and "Resynchronization" on page 53. The M200SC maintains a list of the last loaded provisioning files.
The M200SC compares its current configuration against the files it finds on the provisioning server.

If provisioning has been triggered by the resync timer expiring or by remote check-sync, the M200SC checks for updated files after one minute of inactivity.

2. Download the configuration files.

If any file on the provisioning server has changed, the M200SC treats it as a new file and downloads it.

If the provisioning URL specifies a path only with no filename (if the URL ends with "/"), then by default the M200SC looks for and retrieves the following two files by appending the two default filenames to the URL:

- General file: <model>.cfg.
- MAC-specific file: <model>_<MAC Address>.cfg.

The <model> variable is the Snom product model: M200SC, for example.

If the provisioning URL contains a query element (?), or if a filename ending in ".cfg" is specified at the end of the provided URL path, then the M200SC retrieves only the configuration file specified.

- 3. The M200SC restarts after one minute of inactivity.
- 4. During provisioning, the M200SC reads the configuration file and validates each module and setting. The M200SC considers a setting valid if it is:
 - a valid data type
 - formatted as a valid setting
 - within a valid data range
 - part of a module that passes an integrity check. That is, the module's settings are consistent and logical. For example, in the "network" module, if DHCP is disabled, but no static IP address is specified, the module will fail the integrity check and none of the settings will apply.
- 5. Invalid modules or invalid settings are skipped and logged as ERROR messages in the system log, but will not interrupt the provisioning process. The system log will include the module parameters that have not been applied. A recognized module with unrecognized settings will cause all other settings in that module to be skipped.
- 6. A successful configuration or firmware update is reported as an INFO message in the system log.

See "Configuration file parameter guide" on page 67 for the options and value ranges available for each configuration file setting.

Resynchronization: configuration file checking

You can select a number of options that determine when the M200SC checks for new configuration files. This process of checking for configuration files is called Resynchronization. Resynchronization options are available on the WebUI **Provisioning** page, but you can also include them in a configuration file.

The resynchronization options are:

- Mode—setting the M200SC to check for a configuration file only, a firmware update file only, or both types of file.
- Never—configuration file checking is disabled
- Bootup—the M200SC checks for new configuration files when it boots up. Any updates are applied during the boot-up process.

- Remote check-sync—enables you to start a resynchronization remotely using your hosted server's web portal. The Remote check-sync settings are available only in the configuration file, not the WebUI.
- Repeatedly, at a defined interval from 60 to 65535 minutes (45 days).

M200SC restart

If the M200SC needs to restart after an auto-update, the restart happens only after the device has been idle for one minute.

To prevent users from delaying the update process (auto-updates cannot begin until the M200SC has been idle for one minute), or to avoid device restarts that might interfere with incoming calls:

- set the resynchronization interval to a suitable period
- upload any new configuration file(s) to your provisioning server after work hours so that the M200SC will download the file(s) when there is no call activity.

When you update the M200SC by importing a configuration file using the WebUI, the device restarts immediately after applying the new settings, regardless of whether the M200SC is idle.

Configuration File Types

The M200SC is able to retrieve and download two types of configuration files. Depending on your requirements, you may want to make both types available on your provisioning server.

The two configuration file types are a general configuration file and a MAC-specific configuration file. The types differ in name only. The formatting of the files' content is the same.

The general configuration file contains settings that are required by every M200SC in the system.

The MAC-specific configuration file is a file that only a single M200SC can retrieve. The MAC-specific configuration file name contains a M200SC MAC address and can only be retrieved by the device with a matching MAC address.

The filename formats for both files are:

- General file: <model>.cfg
- MAC-specific file: <model>_<MAC Address>.cfg

The <model> variable is the Snom product model; for example, M200SC. For more information about the MAC-specific configuration file, see "Guidelines for the MAC-Specific configuration file" on page 65.

Both the general and MAC-specific files can contain any of the available configuration settings. A setting can appear in the general configuration file or the MAC-specific configuration file, or both files, or neither file. If a setting appears in both files, the setting that is read last is the one that applies.

When the M200SC fetches both a general and a MAC-specific configuration file, the general file is processed first. You can configure a setting for most of your M200SC base stations in the general file, and then overwrite that setting for just a few M200SC base stations using the MAC-specific file.

Data Files

The configuration file can also include links to data files for product customization. Allowed data types include the following:

- Directory (contacts, blacklist) in .xml format
- Certificates (server, provisioning) in pem format

Links to data files are in the configuration file's "file" module. This is where you enter any URLs to the data files that the M200SC base station may require.

None of the data files are exported when you export a configuration file from the M200SC. However, you can export a Directory or Blacklist .xml file using the WebUI. After modifying the .xml file, you can use the configuration file "file" module to have the M200SC import the new file. For a complete list of data file parameters, see "file Module: Imported File Parameters" on page 107.

Configuration File Tips and Security

All configuration settings are initially stored in a configuration template file. Copy, rename, and edit the template file to create a general configuration file and the MAC-specific configuration files you will need. You can store the general configuration file and the MAC-specific files on your provisioning server.

Do not modify the configuration file header line that includes the model and firmware version.

To save yourself time and effort, consider which settings will be common to all (or the majority of) M200SC base stations. Such settings might include call settings, language, and NAT settings. You can then edit those settings in the configuration template and save it as the general configuration file. The remaining settings will make up the MAC-specific configuration file, which you will have to copy and edit for each M200SC.

Guidelines for the MAC-Specific configuration file

The M200SC downloads the MAC-specific configuration file after the general configuration file. You must create a MAC-specific configuration file for each M200SC in your system. The file name must contain the M200SC MAC address, which is printed on a label on the bottom of the device. For example, an M200SC base station with the MAC address of 00:11:A0:10:6F:2D would download the **M200SC_0011A0106F2D.cfg** file.

Note: When renaming a MAC-specific configuration file, ensure the file name is all upper case.

The MAC-specific configuration file contains settings intended exclusively for that M200SC base station. Such settings will include SIP account settings such as display name, user ID, and authentication ID.

Securing configuration files with AES encryption

You can encrypt your configuration files to prevent unauthorized users modifying the configuration files. The M200SC firmware decrypts files using the AES 256 algorithm. After encrypting a file and placing it on your provisioning server, you can enable the M200SC to decrypt the file after fetching it from the server.

The procedures in this section use OpenSSL for Windows for file encryption, as shown in Figure 2.

To decrypt a configuration file, you will need a 16-character AES key that you specified when you encrypted the file. The key (or passphrase) is limited to 16 characters in length and supports special characters $\sim ^ \ \% ! \& -$ $+ = |.@*:;,?()[]{} <> / \ #$ as well as spaces.

Note: The encryption of configuration files is supported only for the auto provisioning process. Encrypt files only if you intend to store them on a provisioning server. Do not encrypt files that you intend to manually import to the M200SC. You cannot enable decryption for manually imported configuration files.

Encrypting a configuration file:

- 1. (Optional) Place your configuration file in the same folder as the openssl executable file. If the configuration file is not in the same folder as the openssl executable file, you can enter a relative pathname for the [infile] in the next step.
- 2. Double-click the openssl.exe file.
- 3. On the openssl command line (Fig. 1, below), type:

```
enc -aes-256-cbc -pass pass:[passphrase123456] -in [infile] -out [outfile]
-nosalt -p
```

Note: Elements in brackets are examples; do not enter the brackets. Enter a 16-character passphrase and the filename of the unencrypted configuration file (the "infile") and a name for the encrypted file ("outfile") that will result.

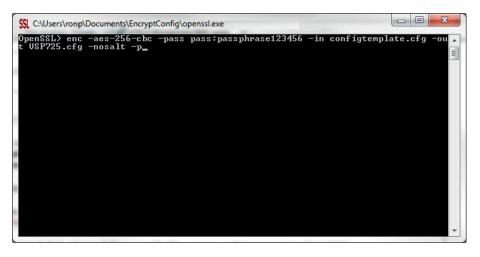
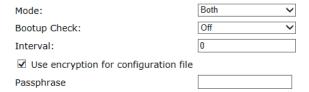


Fig. 1 - OpenSSL command line

Enabling configuration file decryption:

- 1. On the WebUI, click **Servicing > Provisioning**.
- 2. On the Provisioning page under **Resynchronization**, select **Use Encryptionfor configuration file**.

Resynchronization



- 3. Enter the 16-character passphrase that you created when you encrypted the configuration file.
- 4. Click Save

NOTE: You must ensure that configuration files are encrypted when enabling AES Encryption. Decrypting an unencrypted file will result in a garbage file that is not processed. This will also be logged as an error in the system log.

Configuration file parameter guide

This chapter lists the available options for all the settings within the M200SC configuration file. Most settings in the configuration file have an equivalent in the WebUI (see the settings tables in "Configuration using the Web user interface (WebUI)" on page 17). However, the options you must enter when editing the configuration file have a different syntax and format.

The settings are divided into modules. Most modules correspond to a page on the M200SC WebUI. You may want to reorganize the modules within the configuration file itself. The configuration file settings can be listed in any order, and the configuration file will still be valid.

The device supports the **XML** representation of settings and modules via an XML structure. The settings XML representation is structured into sub tags. Settings are either valid globally for all sip accounts or account-specific, grouped into modules.

One module example is **sip_account**, which holds the supported per account/identity settings and its values.

Short form for sip account 1:

network.ip.dhcp enable

```
sip_account.1.sip_account_enable = 1
sip_account.1.display_name = 1001
sip_account.1.user_id = 030398331001
```

In this document all settings are in short form representation, which directly translates to XML as demonstrated in the following examples.

short form:

short form:

The modules included in the configuration file are:

- "sip_account Module: SIP Account Settings" on page 101
- "hs_settings Module: Handset Settings" on page 112
- "network Module: Network Settings" on page 113
- "provisioning Module: Provisioning Settings" on page 117
- "time_date Module: Time and Date Settings" on page 122
- "log Module: System Log Settings" on page 126
- "remoteDir Module: Remote Directory Settings" on page 127
- "web Module: Web Settings" on page 132
- "trusted_ip Module: Trusted Server and Trusted IP Settings" on page 133
- "user_pref Module: User Preference Settings" on page 134
- "call_settings Module: Call Settings" on page 135
- "audio Module: Audio Settings" on page 137
- "file Module: Imported File Parameters" on page 139
- "tr069 Module: TR-069 Settings" on page 142
- "tone Module: Tone Definition Settings" on page 144
- "profile Module: Password Settings" on page 149
- "system Module: DECT settings" on page 150

sip_account Module: SIP Account Settings

The SIP Account settings enable you to set up individual accounts for each user. You can add up to three accounts for each M200SC. Each account requires you to configure the same group of SIP account settings. The SIP account settings for each account are identified by the account number, from 1 to 6 for the M200SC.

For example, for account 1 you would set:

```
sip_account.1.sip_account_enable = 1
sip_account.1.label = Line 1
sip_account.1.display_name = 1001
sip_account.1.user_id = 2325551001
```

For account 2, you would set:

and so on.

```
sip_account.2.sip_account_enable = 1
sip_account.2.label = Line 2
sip_account.2.display_name = 1002
sip_account.2.user_id = 2325551002
```

and so on, if you have additional accounts to configure.

The SIP account settings follow the format $sip_account.x.[element]$, where x is an account number ranging from 1 to 6 for the M200SC.

All of these settings are exported when you manually export the configuration from the M200SC.

General configuration file settings

Setting: sip_account.x.dial_plan

Description: Sets the dial plan for account x. See "Dial Plan" on page 21.

Values: Text string **Default:** x+(#:)|x+P

Setting: sip_account.x.inter_digit_timeout

Description: Sets the inter-digit timeout (in seconds) for account x. The

inter-digit timeout sets how long the M200SC waits after the

last digit is entered before dialing the number.

Values: 1–10 **Default:** 3

Setting: sip_account.x.maximum_call_number

Description: Sets the maximum number of concurrent active calls al-

lowed forthat account.

Values: 1-4 Default: 4

Setting: sip_account.x.dtmf_transport_method

Description: Sets the transport method for DTMF signaling for account x.

Values: auto, rfc2833, inband, info Default: auto

Setting: sip_account.x.unregister_after_reboot_enable

Description: Enables or disables the M200SC to unregister account x after

rebooting.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: sip_account.x.primary_sip_server_address

Description: Sets the SIP server IP address for account x.

Values: IPv4, IPv6 or FQDN Default: Blank

Setting: sip_account.x.primary_sip_server_port

Description: Sets the SIP server port for account x.

Values: 1-65535 **Default:** 5060

Setting: sip_account.x.primary_registration_server_address

Description: Sets the registration server IP address for account x.

Values: IPv4, IPv6 or FQDN Default: Blank

Setting: sip_account.x.primary_registration_server_port

 $\textbf{Description:} \hspace{15mm} \textbf{Sets the registration server port for account } \textbf{x}.$

Values: 1-65535 **Default:** 5060

Setting: sip_account.x.primary_registration_expires

Description: Sets the expiration time (in seconds) of the current regis-

tration for account x.

Values: 30–7200 **Default:** 3600

Setting: sip_account.x.registration_retry_time

Description: Sets the retry frequency of the current registration for account x.

Values: 1–1800 **Default:** 10

Setting: sip_account.x.primary_outbound_proxy_server_address

Description: Sets the outbound proxy server IP address for account x.

Values: IPv4, IPv6 or FQDN Default: Blank

Setting: sip_account.x.primary_outbound_proxy_server_port

Description: Sets the outbound proxy server port for account x.

Values: 1-65535 **Default:** 5060

Setting: sip_account.x.backup_outbound_proxy_server_address

Description: Sets backup outbound proxy server IP address for account x.

Values: IPv4, IPv6 or FQDN Default: Blank

Setting: sip_account.x.backup_outbound_proxy_server_port

Description: Sets backup outbound proxy server port for account x.

Values: 1-65535 Default: 5060

Setting: sip_account.x.codec_priority.1

Description: Sets the highest-priority codec for account x.

Values: g711u, g711a, g729, g726, **Default:** g711u

g722, g723_1, ilbc

Setting: sip_account.x.codec_priority.2

Description: Sets the second highest-priority codec for account x.

Values: none, g711u, g711a, g729, Default: g711a

g726, g722, g723_1, ilbc

Setting: sip_account.x.codec_priority.3

Description: Sets the third highest-priority codec for account x.

Values: none, g711u, g711a, g729, **Default:** g722

g726, g722, g723_1, ilbc

Setting: sip_account.x.codec_priority.4

Description: Sets the fourth highest-priority codec for account x.

Values: none, g711u, g711a, g729, **Default:** g726

g726, g722, g723_1, ilbc

Setting: sip_account.x.codec_priority.5

Description: Sets the fifth highest-priority codec for account x.

Values: none, g711u, g711a, g729, **Default:** g723_1

g726, g722, g723_1, ilbc

Setting: sip_account.x.codec_priority.6

Description: Sets the sixth highest-priority codec for account x.

Values: none, g711u, g711a, g729, Default: ilbc

g726, g722, g723_1, ilbc

Setting: sip_account.x.codec_priority.7

Description: Sets the lowest-priority codec for account x.

Values: none, g711u, g711a, g729, **Default:** none

g726, g722, g723_1, ilbc

Setting: sip_account.x.voice_encryption_enable

Description: Enables or disables SRTP voice encryption for account x.

Values: 0 (disabled), 1 (enabled) Default:

0

Setting: sip_account.x.g729_annexb_enable

Description: Enables G.729 Annex B, with voice activity detection (VAD)

and bandwidth-conserving silence suppression. This setting applies only when G.729 is selected in a **sip_ac**-

count.x.codec_priority parameter.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: sip_account.x.dscp

Description: Sets the Voice Quality of Service Layer 3 - DSCP for account x.

Values: 0-63 **Default:** 46

Setting: sip_account.x.sip_dscp

Description: Sets the Signaling Quality of Service Layer 3 - DSCP for account x.

Values: 0-63 **Default:** 26

Setting: sip_account.x.local_sip_port

Description: Sets the Local SIP port for account x.

Values: 1-65535 **Default:** Account 1: 5060

Account 2: 5070 Account 3: 5080 Account 4: 5090 Account 5: 5100 Account 6: 5200

Setting: sip_account.x.transport_mode

Description: Sets the Signaling Transport Mode for account x.

Values: udp, tcp, tls Default: udp

Setting: sip_account.x.mwi_enable

Description: Enables or disables message waiting indicator subscription for account x.

Enable if SUBSCRIBE and NOTIFY methods are used for MWI.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: sip_account.x.mwi_subscription_expires

Description: Sets the MWI subscription expiry time (in seconds) for account x.

Values: 15–65535 **Default:** 3600

Setting: sip_account.x.mwi_ignore_unsolicited

Description: Enables or disables ignoring of unsolicited MWI notifications—

notifications in addition to, or instead of, SUBSCRIBE and NOTIFY methods—for account x. Disable if MWI service is configured on the voicemail server and does not involve a subscription to a

voicemail server.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: sip_account.x.nat_traversal_stun_enable

Description: Enables or disables STUN (Simple Traversal of UDP through

NATs) for account x. STUN enables clients, each behind a firewall, to establish calls via a service provider hosted outside of

either local network.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: sip_account.x.nat_traversal_stun_server_address

Description: Sets the STUN server IP address.

Values: IPv4, IPv6 or FQDN Default: Blank

Setting: sip_account.x.nat_traversal_stun_server_port

Description: Sets the STUN server port.

Values: 1–65535 **Default:** 3478

Setting: sip_account.x.nat_traversal_stun_keep_alive_enable

Description: Enables or disables STUN keep-alives. Keep-alive packets are

used to maintain connections established through NAT.

Values: 0 (disabled), 1 (enabled) Default: 1

Setting: sip_account.x.nat_traversal_stun_keep_alive_interval

Description: Sets the interval (in seconds) for sending keep-alives.

Values: 0-65535 **Default:** 30

Setting: sip_account.x.keep_alive_enable

Description: Enable SIP keep alive in service of NAT traversal and as a

heartbeat mechanism to audit the SIP server health status.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: sip_account.x.keep_alive_interval

Description: Sets the interval for sending keep-alives.

Values: 1–3600 (seconds) Default: 15

Setting: sip_account.x.keep_alive_ignore_failure

Description: Enable the phone to ignore keep-alive failure, if the failure can

trigger account re-registration and re-subscription (and active

calls are dropped).

Values: 0 (disabled), 1 (enabled) Default: 1

Setting: sip_account.x.music_on_hold_enable

Description: Enables or disables a hold-reminder tone that a far-end

caller hears when put on hold during a call on account x.

Values: 0 (disabled), 1 (enabled) Default: 1

Setting: sip_account.x.sip_session_timer_enable

Description: Enables or disables the SIP session timer.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: sip_account.x.sip_session_timer_min

Description: Sets the session timer minimum value (in seconds) for account x.

Values: 90-65535 **Default:** 90

Setting: sip_account.x.sip_session_timer_max

Description: Sets the session timer maximum value (in seconds) for account x.

Values: 90–65535 **Default:** 1800

Setting: sip_account.x.check_trusted_certificate

Description: Enables or disables accepting only a trusted TLS certificate for account x.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: sip_account.use_first_trusted_certificate_for_all Description:

Enables or disables accepting the first TLS certificate for all accounts. Values:

0 (disabled), 1 (enabled) Default: 0

Setting: sip_account.x.preferred_ptime

Description: Enter the packetization interval time in milliseconds.

Values: 10, 20, 30, 40, 50, 60 **Default:** 20

Setting: sip_account.x.call_rejection_response_code

Description: Select the response code for call rejection. This code ap-

plies to the following call rejection cases:

■ User presses **Reject** for an incoming call (except

when Call Forward Busy is enabled)

DND is enabled

■ Phone rejects a second incoming call with Call Waiting disabled

Phone rejects an anonymous call with Anonymous Call

Rejection enabled

■ Phone rejects call when the maximum number of calls is reached

Values: 480, 486, 603 **Default:** 486

MAC-specific configuration file settings

Setting: sip_account.x.sip_account_enable

Description: Enables account x to be used by the device. **Values:** 0 (disabled), 1 (enabled) **Default:** 0

Setting: sip_account.x.label

Description: Sets the text that identifies the account on the device

LCD. The account label appears on the Dialing Line list, dialing screen, and other call appearance screens.

Values: Default: Blank Text string

Setting: sip_account.x.display_name

Description: Sets the text portion of the caller ID that is displayed

for outgoing calls using account x.

Values: Text string Default: Blank

Setting: sip_account.x.user_id

Description: Sets the account ID for account x. Depending on your ser-

vice provider's specifications, this could be an extension

number.

Note: Do not enter the host name (e.g. "@sipservice.com"). The configuration file automatically adds the default host

name.

Values: Default: Blank Text string

Setting: sip_account.x.authentication_name

Description: Sets the authentication name for account x. Depending

on your service provider's specifications, this could be

identical to the user ID.

Values: Default: Blank Text string

Setting: sip_account.x.authentication_access_password

Description: Sets the authentication password for account x.

Blank Values: Text string Default:

Setting: sip_account.x.feature_sync_enable

Description: Enables or disables feature synchronization for ac-

count x. When enabled, features configured on the service provider's web portal will automatically be

updated on the device's WebUI.

Values: 0 (disabled), 1 (enabled) Default: 0

v1.01 77 Setting: sip_account.x.access_code_retrieve_voicemail

Description: Sets the voicemail retrieval feature access code

for account x.

Values: Text string Default: Blank

Setting: sip_account.x.access_code_dnd_on

Description: Sets the do not disturb (DND) ON feature access code for account x.

Values: Text string Default: Blank

Setting: sip_account.x.access_code_dnd_off

Description: Sets the do not disturb (DND) OFF feature access code for account x.

Values: Text string Default: Blank

Setting: sip_account.x.access_code_cfa_on

Description: Sets the Call Forward All ON feature access code for account x.

Values: Text string Default: Blank

Setting: sip_account.x.access_code_cfa_off

Description: Sets the Call Forward All OFF feature access code for account x.

Values: Text string Default: Blank

Setting: sip_account.x.access_code_cfna_on

Description: Sets the Call Forward No Answer ON feature access code for ac-

count x.

Values: Text string Default: Blank

Setting: sip_account.x.access_code_cfna_off

Description: Sets the Call Forward No Answer OFF feature access code for ac-

count x.

Values: Text string Default: Blank

Setting: sip_account.x.access_code_cfb_on

Description: Sets the Call Forward Busy ON feature access code for account x.

Values: Text string Default: Blank

Setting: sip_account.x.access_code_cfb_off

Description: Sets the Call Forward Busy OFF feature access code for account x.

Values: Text string Default: Blank

Setting: sip_account.x.access_code_anonymous_call_block_on

Description: Sets the Anonymous Call Block ON feature access code for account x.

Values: Text string Default: Blank

Setting: sip_account.x.access_code_anonymous_call_block_off

Description: Sets the Anonymous Call Block OFF feature access code for account x.

Values: Text string Default: Blank

Setting: sip_account.x.access_code_outgoing_call_anonymous_on

Description: Sets the Anonymous Outgoing Call ON feature access code for account x.

Values: Text string Default: Blank

 ${\bf Setting:} \hspace{1.5cm} {\bf sip_account.x.access_code_outgoing_call_anonymous_off} \\$

Description: Sets the Anonymous Outgoing Call OFF feature access code for account

x. Values: Text string Default: Blank

Setting: sip_account.x.mwi_uri

Description: Sets the MWI URI that will be used for MWI subscription. If this

setting is left blank, the M200SC uses the account x user ID for

MWI subscription.

Values: SIP URI text string Default: Blank

Setting: sip_account.x.network_conference_enable

Description: Enables / disables network conferencing for account x.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: sip_account.x.network_bridge_uri

Description: Sets the URI for the network conferencing bridge on account x.

Values:Text string (SIP URI)Default:Blank

hs_settings Module: Handset Settings

The handset settings allow you to configure account assignments and names for the cordless handsets that are registered to the base station. For more information on registering cordless handsets, see the M215SC User Guide.

General configuration file settings

Setting: hs_settings.x.handset_eu_pin_code

Description: Sets the new 4-digit PIN for handset registration/deregistration.

Values: 4-digit number Default: 0000

Setting: hs_settings.x.headset_eu_pin_code

Description: Sets the new 4-digit PIN for headset registration/deregistration.

Values: 4-digit number Default: 0000

MAC-specific configuration file settings

Setting: hs_settings.x.handset_name

Description: Sets the name for handset x. You can use up to 11 letters and/or

numbers. Use alphanumeric characters only—no symbol char-

acters are allowed.

Values: Text string Default: HANDSET

Setting: hs_settings.x.default_account

Description: Sets the default account for handset x. The handset attempts to

usethis account first when going off hook.

Values: 1-6 **Default:** 1

Setting: hs_settings.x.assigned_account

Description: Sets the accounts for handset x that will be available for incom-

ing and outgoing calls. List account numbers separated by com-

mas (for example, 1,2,3,4,5,6).

Values: 1-6 **Default:** 1,2,3,4,5,6

network Module: Network Settings

The network settings follow the format network. [element].

General configuration file settings

Setting: network.vlan.wan.enable

Description: Enables or disables the WAN VLAN.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: network.vlan.wan.id

Description: Sets the WAN VLAN ID.

Values: 0-4095 **Default:** 0

Setting: network.vlan.wan.priority

Description: Sets the WAN port priority.

Values: 0-7 Default: 0

Setting: network.lldp_med.enable

Description: Enables or disables the WAN VLAN.

Values: 0 (disabled), 1 (enabled) Default: 1

Setting: network.lldp_med.interval

Description: Sets the LLDP-MED packet interval (in seconds).

Values: 1–30 **Default:** 10

Setting: network.eapol.enable

Description: Enables or disables 802.1xEAPOL.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: network.eapol.identity

Description: Sets the 802.1xEAPOL identity.

Values: Text string Default: Blank

Setting: network.eapol.access_password

Description: Sets the 802.1xEAPOL MF5 password.

Values: Text string Default: Blank

Setting: network.vendor_class_id

Description: Sets the vendor ID for DHCP option 60.

Values: Text string Default: Snom M200SC

Setting: network.user_class

Description: Sets the user class for DHCP option 77.

Values: Text string Default: Snom M200SC

MAC-specific configuration file settings

Setting: network.ip.mode

Description: Sets the IPv4 network mode.

Values: disable, dhcp, static, pppoe Default: dhcp

Setting: network.ip.static_ip_addr

Description: Sets a static IP address for the network.

Values: Text string (IPv4) Default: Blank

Setting: network.ip.subnet_mask

Description: Sets the subnet mask for the network.

Values: Text string (IPv4) Default: Blank

Setting: network.ip.gateway_addr

Description: Sets the gateway IP address.

Values: Text string (IPv4) Default: Blank

Setting: network.ip.dns1

Description: Sets the primary DNS server IP address.

Values: Text string (IPv4) Default: Blank

Setting: network.ip.dns2

Description: Sets the secondary DNS server IP address.

Values: Text string (IPv4) Default: Blank

Setting: network.ip.manually_configure_dns

Description: Enable or disable manual DNS configuration.

Values: 0 (disable), 1 (enable) Default: 0

Setting: network.ip.pppoe.service_name

Description: If IPv4 mode is PPPoE, enter the name of the applicable

PPPoE provider, in case more than one is available.

Values: Text string Default: Blank

Setting: network.ip.pppoe.username

Description: If IPv4 mode is PPPoE, enter your PPPoE account username.

Values: Text string Default: Blank

Setting: network.ip.pppoe.access_password

Description: If IPv4 mode is PPPoE, enter your PPPoE account password.

Values: Text string Default: Blank

Setting: network.ipv6.mode

Description: Set the IPv6 network mode, depending on how the de-

vice will be assigned an IP address.

Values: disable, auto, static Default: disable

Setting: network.ipv6.prefix

Description: When IPv6 mode is static, enter the IPv6 address prefix length.

Values: 0–128 **Default:** 64

Setting: network.ipv6.gateway_addr

Description: When IPv6 mode is static, enter the default gateway address.

Values: Text string (IPv6) Default: Blank

Setting: network.ipv6.dns1

Description: If manual DNS configuration is enabled, enter the address for the

primary DNS server.

Values: Text string (IPv6) Default: Blank

Setting: network.ipv6.dns2

Description: If manual DNS configuration is enabled, enter the ad-

dress for the secondary DNS server.

Values: Text string (IPv6) Default: Blank

Setting: network.ipv6.manually_configure_dns

Description: Enable or disable manual DNS configuration for IPv6.

Values: 0 (disable), 1 (enable) Default: 0

Setting: network.vpn.enable

Description: If manual DNS configuration is enabled, enter the ad-

dress for the secondary DNS server.

Values: Text string (IPv6) Default: Blank

provisioning Module: Provisioning Settings

The provisioning settings follow the format provisioning. [element].

All of these settings are exported when you manually export the configuration from the M200SC.

All provisioning settings are included in the general configuration file.

Setting: provisioning.firmware_url

Description: Sets the URL for the server hosting the firmware file.

Values: Text string Default: Blank

Setting: provisioning.handset_firmware_url

Description: Sets the URL for the server hosting the handset firmware file.

Values: Text string Default: Blank

Setting: provisioning.fw_server_username

Description: Sets the authentication name for the server hosting the firmware file.

Values: Text string Default: Blank

Setting: provisioning.fw_server_access_password

Description: Sets the authentication password for the server hosting the firmware file.

Values: Text string Default: Blank

Setting: provisioning.server_address

Description: Sets the provisioning server IP address.

Values: Text string

Default: https://secure-provisioning.snom.com/snomM200SC/snomM200SC.htm

Setting: provisioning.server_username

Description: Sets the authentication name for the provisioning server.

Values: Text string Default: Blank

Setting: provisioning.server_access_password

Description: Sets the authentication password for the provisioning server.

Values: Text string Default: Blank

Setting: provisioning.dhcp_option_enable

Description: Enables or disables using DHCP options for locating the con-

figuration and firmware files.

Values: 0 (disabled), 1 (enabled) Default: 1

Setting: provisioning.dhcp_option_priority_1

Description: Sets the first priority DHCP option for the provisioning/firmware file check.

Values: 66, 159, 160 **Default:** 66

Setting: provisioning.dhcp_option_priority_2

Description: Sets the second priority DHCP option for the provisioning/

firmware file check.

Values: 66, 159, 160 **Default:** 159

Setting: provisioning.dhcp_option_priority_3

Description: Sets the third priority DHCP option for the provisioning/firmware file check.

Values: 66, 159, 160 **Default:** 160

Setting: provisioning.resync_mode

Description: Sets the mode of the device's provisioning/firmware file

check. This determines which files the device retrieves

when the resync process begins.

Values: config_only, firmware_only, config_and_firmware

Default: config_and_firmware

Setting: provisioning.bootup_check_enable

Description: Enables or disables bootup check for configuration and firmware files.

Values: 0 (disabled), 1 (enabled) Default: 1

Setting: provisioning.schedule_mode

Description: Sets the type of schedule check for configuration and firmware files.

Values: disable, interval, weekday Default: disable

Setting: provisioning.resync_time

Description: Sets the interval (in minutes) between checks for new firm-

wareand/or configuration files.

Values: 0-65535 **Default:** 0 (OFF)

Setting: provisioning.weekdays

Description: Sets the day(s) when the device checks for new firmware

and/or configuration files. Enter a comma-delimited list of weekdays from 0 (Sunday) to 6 (Saturday). For example, 5,6,0 means the provisioning check will be performed on

Friday, Saturday and Sunday.

Values: 0-6 Default: Blank

Setting: provisioning.weekdays_start_hr

Description: Sets the hour when the device checks for new firm-

 $ware \, and/or \, configuration \, files.$

Values: 0-23 **Default:** 0

Setting: provisioning.weekdays_end_hr

Description: Sets the hour when the device stops checking for new firm-

wareand/or configuration files.

Values: 0-23 **Default:** 0

Setting: provisioning.remote_check_sync_enable

Description: Enables or disables remotely triggering the device to check for new

firmware and/or configuration files. The file checking is triggered remotely via a SIP Notify message from the server containing the

check-sync event.

Values: 0 (disabled), 1 (enabled) Default: 1

Setting: provisioning.crypto_enable

Description: Enables or disables encryption check for the configuration file(s).

Enable if you have encrypted the configuration file(s) using AES

encryption.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: provisioning.crypto_passphrase

Description: Sets the AES encryption passphrase for decrypting the con-

figuration file(s). Enter the key that was generated when you

encrypted the file.

Values: Text string Default: Blank

Setting: provisioning.check_trusted_certificate

Description: Enables or disables accepting only a trusted TLS certificate for

access to the provisioning server.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: provisioning.pnp_enable

Description: Enables or disables the M200SC checking for the provi-

sioning URL using the Plug-and-Play Subscribe and Notify

protocol.

Values: 0 (disabled), 1 (enabled) Default: 1

Setting: provisioning.pnp_response_timeout

Description: Sets how long the M200SC repeats the SUBSCRIBE request if

there is no reply from the PnP server.

Values: 1–60 **Default:** 10

Setting: provisioning.pwd_export_enable

Description: Enables or disables passwords from being exported in plain text. This parameter is not available on the WebUI. The pass-

words affected are:

network.eapol.access_password

network.ip.pppoe.access_password

tr069.acs.access_password

■ tr069.connection_request.access_password

provisioning.fw_server_access_password

provisioning.server_access_password

profile.admin.access_password

profile.user.access_password

sip_account.x.authentication_access_password

remoteDir.ldap_access_password

remoteDir.broadsoft_access_password

Values: 0 (disabled), 1 (enabled) Default: 0

time_date Module: Time and Date Settings

The time and date settings follow the format time date.[element].

All of these settings are exported when you manually export the configuration from the M200SC.

All time and date settings are included in the general configuration file.

Setting: time_date.ntp_server

Description: Enables or disables NTP server to set time and date.

Values: 0 (disabled), 1 (enabled) Default: 1

Setting: time_date.ntp_server_addr

Description: Sets the URL for the NTP server.

Values: Text string Default: europe.pool.ntp.org

Setting: time_date.ntp_dhcp_option

Description: Enables or disables DHCP option 42 to find the NTP server.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: time_date.selected_timezone

Description: Sets the local timezone.

Setting: time_date.selected_timezone

Description: Sets the local timezone.

Values: Pacific/Pago Pago, Pacific/Honolulu,

America/Adak, America/Anchorage, America/Vancouver, America/Tijuana, America/Los Angeles, America/Edmonton, America/Chihuahua, America/Denver. America/Phoenix, America/Winnipeg, Pacific/Easter, America/Mexico_City, America/Chicago, America/Nassau, America/Montreal, America/Grand_Turk, America/Havana, America/New_York, America/Caracas, America/Halifax, America/Santiago, America/Asuncion, Atlantic/Bermuda, Atlantic/Stanley, America/Port_of_Spain, America/St_Johns,

America/Godthab,

America/Argentina/Buenos_Aires, America/Fortaleza, America/Sao Paulo, America/Noronha, Atlantic/Azores, GMT. America/Danmarkshavn, Atlantic/Faroe,

Europe/Dublin, Europe/Lisbon, Atlantic/Canary, Europe/London, Africa/Casablanca, Europe/Tirane, Europe/Vienna, Europe/Brussels, Europe/Zagreb, Europe/Prague, Europe/Copenhagen, Europe/Paris. Europe/Berlin, Europe/Budapest, Europe/Rome, Europe/Luxembourg, Europe/Skopje, Europe/Amsterdam, Africa/Windhoek, Europe/Tallinn,

Europe/Helsinki, Asia/Gaza, Europe/Athens, Asia/Jerusalem, Asia/Amman, Europe/Riga, Asia/Beirut, Europe/Chisinau,

Europe/Kaliningrad, Europe/Bucharest,

Asia/Damascus, Europe/Istanbul,

Europe/Kiev, Africa/Djibouti, Asia/Baghdad, Europe/Moscow, Asia/Tehran, Asia/Yerevan, Asia/Baku, Asia/Tbilisi, Asia/Aqtau, Europe/Samara, Asia/Agtobe, Asia/Bishkek,

Asia/Karachi, Asia/Yekaterinburg,

Asia/Kolkata, Asia/Almaty, Asia/Novosibirsk,

Asia/Krasnoyarsk, Asia/Bangkok, Asia/Shanghai, Asia/Singapore,

Australia/Perth, Asia/Seoul, Asia/Tokyo, Australia/Adelaide, Australia/Darwin, Australia/Sydney, Australia/Brisbane, Australia/Hobart, Asia/Vladivostok, Australia/Lord_Howe, Pacific/Noumea,

Pacific/Auckland, Pacific/Chatham, Pacific/Tongatapu

Default: Europe/London

v1.01 91 Setting: time_date.daylight_saving_auto_adjust

Description: Sets the device to automatically adjust clock for daylight savings.

Values: 0 (disabled), 1 (enabled) Default: 1

Setting: time_date.daylight_saving_user_defined

Description: Enables or disables manual daylight savings configuration.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: time_date.daylight_saving_auto_adjust

Description: Sets the device to automatically adjust clock for daylight savings.

Values: 0 (disabled), 1 (enabled) Default: 1

Setting: time_date.daylight_saving_start_month

Description: Sets the month that daylight savings time starts.

Values: January-December Default: March

 ${\bf Setting:} \hspace{1.5cm} {\bf time_date.daylight_saving_start_week}$

Description: Sets the week that daylight savings time starts.

Values: 1-5 Default: 5

Setting: time_date.daylight_saving_start_day

Description: Sets the day that daylight savings time starts.

Values: Sunday, Monday, Tuesday,

Wednesday, Thursday,

Friday, Saturday

Default: Sunday

Setting: time_date.daylight_saving_start_hour

Description: Sets the hour that daylight savings time starts.

Values: 000:00-23:00 **Default:** 02:00

 ${\bf Setting:} \qquad \qquad {\bf time_date.daylight_saving_end_month}$

Description: Sets the month that daylight savings time ends.

Values: January-December Default: October

Setting: time_date.daylight_saving_end_week

Description: Sets the week that daylight savings time ends.

Values: 1-5 Default: 5

Setting: time_date.daylight_saving_end_day

Description: Sets the day that daylight savings time ends.

Values: Sunday, Monday, Tuesday, Wednesday, Thursday,

Friday, Saturday

Default: Sunday

Setting: time_date.daylight_saving_end_hour

Description: Sets the hour that daylight savings time ends.

Values: 000:00–23:00 **Default:** 02:00

Setting: time_date.daylight_saving_amount

Description: Sets DST offset in minutes.

Values: 0-255 **Default:** 60

Setting: time_date.timezone_dhcp_option

Description: Enables or disables DHCP option 2/100/101 for determining

time zone information.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: time_date.ntp_server_update_interval Description: Sets the delay between NTP server updates.

Values: 0-4294967295 (seconds) Default: 1000

Setting: time_date.time_and_date

Description: Manually sets the date and time. Use the format

<year>-<month>-<day>T<hour>:<minute>:<second>

Values: <year>-<month>-<day>T

<hour>:<minute>:<second>

Default: 2016-03-01T12:00:00

log Module: System Log Settings

The log settings control system logging activities. System logging may be required for troubleshooting purposes. The following logging modes are supported:

- Serial/Console—system log output to an external console using a serial/RS-232 cable
- Syslog server—output to a log file on a separate server
- Volatile file

The log settings follow the format log. [element].

All log settings are included in the general configuration file.

Setting:	log.syslog_enable		
Description:	Enables or disables log output to syslog server.		
Values:	0 (disabled), 1 (enabled)	Default:	0
Setting:	log.syslog_server_address		
Description:	Sets the syslog server IP address.		
Description.			
Values:	IPv4, IPv6 or FQDN	Default:	Blank
Setting:	log.syslog_server_port		
Description:	Sets the syslog server port.		
Values:	1–65535	Default:	514
Setting:	log.syslog_level		
Description:	Sets the log level. The higher to 5—all 4—debug 3—info 2—warning 1—error 0—critical	he level, the larger	the debug output.
Values:	0-5	Default:	2

remoteDir Module: Remote Directory Settings

The remote directory settings follow the format remoteDir. [element].

All of these settings are exported when you manually export the configuration from the M200SC.

All remote directory settings are included in the general configuration file.

Setting: remoteDir.ldap_enable

Description: Enables or disables the M200SC base station's access to the

LDAP directory.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: remoteDir.ldap_directory_name

Description: Sets the LDAP directory name.

Values: Text string Default: Blank

Setting: remoteDir.ldap_server_address

Description: Sets the LDAP server IP address.

Values: Text string Default: Blank

Setting: remoteDir.ldap_port

Description: Sets the LDAP server port.

Values: 1-65535 **Default:** 389

Setting: remoteDir.ldap_protocol_version

Description: Sets the LDAP protocol version.

Setting: remoteDir.ldap_authentication_type

Description: Sets the LDAP authentication type.

Values: simple, ssl Default: simple

Setting: remoteDir.ldap_user_name

Description: Sets the LDAP authentication user name.

Values: Text string Default: Blank

Setting: remoteDir.ldap_access_password

Description: Sets the LDAP authentication password.

Values: Text string Default: Blank

Setting: remoteDir.ldap_base

Description: Sets the LDAP search base. This sets where the search begins

in the directory tree structure. Enter one or more attribute definitions, separated by commas (no spaces). Your directory may include attributes like "cn" (common name) or "ou" (organizational unit) or "dc" (domain component). For example, ou=ac-

counting,dc=Snom,dc=com

Values: Text string Default: Blank

Setting: remoteDir.ldap_max_hits

Description: Sets the maximum number of entries returned for an LDAP search.

Limiting the number of hits can conserve network bandwidth.

Values: 0–32000 **Default:** 200

Setting: remoteDir.ldap_search_delay

Description: Sets the LDAP maximum search delay in seconds.

Values: 0-500 **Default:** 0

Setting: remoteDir.ldap_firstname_filter

Description: Sets the LDAP first name attribute filter.

Values: Text string Default: Firstname

Setting: remoteDir.ldap_lastname_filter

Description: Sets the LDAP last name attribute filter.

Values: Text string Default: Lastname

Setting: remoteDir.ldap_number_filter

Description: Sets the LDAP number filter.

Values: Text string Default: Blank

Setting: remoteDir.ldap_firstname_attribute

Description: Sets the name attributes. Enter the name attributes that you

want the M200SC to display for each entry returned after an LDAP search. Separate each attribute with a space. For example, givenName sn will display the first name and sur-

name for each entry.

Values: Text string Default: Blank

Setting: remoteDir.ldap_lastname_attribute

Description: Sets the last name attributes.

Values: Text string Default: Blank

Setting: remoteDir.ldap_work_number_attributes

Description: Sets the number attributes. Enter the number attributes that

you want the M200SC to display for each entry returned after an LDAP search. Separate each attribute with a space. For example, "telephoneNumber mobile" will display the work phone

number and mobile phone number for each entry.

Values: Text string Default: Blank

Setting: remoteDir.ldap_mobile_number_attributes

Description: Sets the mobile number attributes.

Values: Text string Default: Blank

Setting: remoteDir.ldap_other_number_attributes

Description: Sets the "other" number attributes.

Values: Text string Default: Blank

Setting: remoteDir.ldap_incall_lookup_enable

Description: Enables or disables LDAP incoming call lookup. If enabled, the

M200SC searches the LDAP directory for the incoming call number. If the number is found, the M200SC uses the LDAP entry for

CID info.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: remoteDir.ldap_outcall_lookup_enable

Description: Enables or disables LDAP outgoing call lookup. If enabled,

numbers entered in pre-dial or live dial are matched against LDAP entries. If a match is found, the LDAP entry is displayed

for dialing.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: remoteDir.xml.x.name

Description: Sets the name of the directory as it will appear on the phone's

Directory list. For this and following parameters, x is the num-

ber of the XML directory (1-3).

Values: Text string Default: Blank

Setting: remoteDir.xml.x.uri

Description: The location of the XML directory file, from which the phone will

sync and retrieve directory entries.

Values: URI Default: Blank

Setting: remoteDir.xml.x.call_lookup_enable

Description: Enables/disables the call lookup feature for incoming and outgoing calls.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: remoteDir.xml.x.contact_entry_tag

Description: Sets the tag name for directory entry.

Values: Text string Default: DIR_ENTRY

Setting: remoteDir.xml.x.first_name_tag

Description: Sets the first name tag for a directory entry.

Values: Text string Default: DIR_ENTRY_NAME_FIRST

Setting: remoteDir.xml.x.last_name_tag

Description: Sets the last name tag for a directory entry.

Values: Text string Default: DIR_ENTRY_NAME_LAST

Setting: remoteDir.xml.x.work_number_tag

Description: Sets the work number tag for a directory entry.

Values: Text string Default: DIR_ENTRY_NUMBER_WORK

Setting: remoteDir.xml.x.mobile_number_tag

Description: Sets the mobile number tag for a directory entry.

Values: Text string Default: DIR_ENTRY_NUMBER_MOBILE

Setting: remoteDir.xml.x.other_number_tag

Description: Sets the other number tag for a directory entry.

Values: Text string Default: DIR_ENTRY_NUMBER_OTHER

web Module: Web Settings

The web settings control the web server IP, port, and security settings. The web settings follow the format web. [element].

All web settings are included in the general configuration file.

Setting: web.server_enable

Description: Enables or disables the availability of the phone's embedded WebUI.

Values: 0 (disabled), 1 (enabled) Default: 1

Setting: web.http_port

Description: Sets the http port when http is enabled.

Values: 1–65535 **Default:** 80

Setting: web.https_enable

Description: Sets server to use the https protocol.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: web.https_port

Description: Sets the https port when https is enabled.

Values: 1-65535 **Default:** 443

trusted_ip Module: Trusted Server and Trusted IP Settings

The trusted_ip settings provide enhanced security for the M200SC. When enabled, these settings can filter network traffic and reject any traffic from unauthorized sources.

The trusted_ip settings follow the format trusted_servers. [element]. All trusted_ip settings are included in the general configuration file.

Setting: trusted_ip.only_accept_sip_account_servers

Description: Enables or disables using each enabled account's Reg-

istration server, SIP server, Outbound Proxy server and Backup Outbound Proxyserver as sources for trusted SIP

traffic.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: trusted_ip.only_accept_allowed_ip

Description: Enables or disables using the Allowed IP list to filter net-

work traffic. When enabled, all unsolicited IP traffic will be blocked unless it is from one of the trusted IP addresses

on the "Allowed IP" list.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: trusted_ip.x.allow_ip

Description: Enter an IP address or address range for one instance of

the "Allowed IP" list. x ranges from 1 to 10. See "Trusted

IP" on page 57 for more information.

Values: Text string (IPv4 or IPv6)

Default: Blank range in IPv4 or IPv6

user_pref Module: User Preference Settings

The user settings are accessible to the M200SC user. After the initial setup you may want to remove the user settings from the auto-provisioning update files so that users do not have their own settings overwritten.

The user preference settings follow the format user_pref.[element].

The user preference settings ares included in the general configuration file.

Setting: user_pref.web_language

Description: Sets the language that appears on the WebUI.

Values: en, en-GB, es-MX, es, fr-CA, fr, de, it,

pt, nl, el, ru, tr, pl

Default: en-GB

Setting: user_pref.call_terminated.busy_tone_enable

Description: Enables the M200SC to play a busy tone when the far-

end party ends the call, or when a network error condi-

tion (keep-alive failure) occurs.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: user_pref.account.x.diversion_display

Description: Enables or disables the display of diversion

<name-addr> info (if available) for calls forward-

ed to account x.

Values: 0 (disabled), 1 (enabled) Default: 1

call_settings Module: Call Settings

The call settings configure data related to a user's call preferences.

All call settings (except one) follow the format call_settings.account.x.[element] where x is an account number ranging from 1 to 6.

MAC-specific configuration file settings

Setting: call_settings.account.x.block_anonymous_enable

Description: Enables or disables anonymous call blocking.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: call_settings.account.x.outgoing_anonymous_enable

Description: Enables or disables outgoing anonymous calls.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: call_settings.account.x.dnd_enable

Description: Enables or disables Do Not Disturb for

account x.

Values: 0 (disabled), 1 (enabled)

Default: 0

Setting: call_settings.account.x.call_fwd_always_enable

Description: Enables or disables Call Forward Always for

account x.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: call_settings.account.x.call_fwd_always_target

Description: Sets the Call Forward Always target number for

accountx.

Values: Text string Default: Blank

Setting: call_settings.account.x.call_fwd_busy_enable

Description: Enables or disables Call Forward Busy for

account x.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: call_settings.account.x.call_fwd_busy_target

Description: Sets the Call Forward Busy target number for

account x.

Values: Text string Default: Blank

Setting: call_settings.account.x.cfna_enable

Description: Enables or disables Call Forward No Answer for account x.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: call_settings.account.x.cfna_target

 $\textbf{Description:} \qquad \text{Sets the Call Forward No Answer target number for account } \textbf{x}.$

Values: Text string Default: Blank

Setting: call_settings.account.x.cfna_delay

Description: Sets the Call Forward No Answer delay (in number of rings) for account x.

Values: 1–10 **Default:** 6

audio Module: Audio Settings

The audio settings include jitter buffer parameters and RTP port settings. All audio settings are included in the general configuration file.

Setting: audio.x.jitter_mode

Description: Select the desired mode for the jitter buffer: fixed (static) or adap-

tive. This setting depends on your network environment and

conditions.

Values: fixed, adaptive Default: adaptive

Setting: audio.x.fixed_jitter.delay

Description: When in fixed jitter buffer mode, set the delay (in ms) desirable to

provide good audio quality with the minimal possible delay.

Values: 30–500 **Default:** 70

Setting: audio.x.adaptive_jitter.min_delay

Description: When in adaptive jitter buffer mode, set the minimum

delay (in ms) desirable to maintain data packet capture

and audio quality.

Values: 20–250 **Default:** 60

Setting: audio.x.adaptive_jitter.target_delay

Description: When in adaptive jitter buffer mode, set the target delay (in ms)

desirable to provide good audio quality with the minimal possi-

ble delay.

Values: 20–500 **Default:** 80

Setting: audio.x.adaptive_jitter.max_delay

Description: When in adaptive jitter buffer mode, set the maximum

delay (in ms) desirable to maintain data packet capture

and audio quality.

Values: 180–500 **Default:** 240

Setting: audio.x.rtp.port_start

Description: Sets the Local RTP port range start.

Values: 1–65535 **Default:** 18000

Setting: audio.x.rtp.port_end

Description: Sets the Local RTP port range end.

19000 Values: 1-65535 Default:

Setting: audio.x.rtcp_xr.enable

Description:

Enables or disables reporting of RTCP XR via SIP to a collector server. RTP Control Protocol Extended Reports (RTCP XR) are used for voice quality assessment and diagnostics.

Values: 0 (disabled), 1 (enabled) Default: 0

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file Module: Imported File Parameters

The "file" parameters enable the provisioning file to import additional configuration files of various types, including:

- Contact lists
- Security certificates

Certificates can be added via provisioning. There are two types of certificate:

- Trusted: Trusted Certificates are for server authentication with secured HTTP transaction in the following applications: SIP signaling, Provisioning, Firmware, LDAP directory service, and Broadsoft directory service. Up to 20 trusted certificates can be installed.
- Device: A single Device Certificate can be uploaded so that other parties can authenticate the phone in the following cases:
 - When the phone acts as a web server for the user to manage configurations.
 - When the phone acts as a client for applications where HTTP is supported.

File parameter values are URLs that direct the M200SC to the location of the file to be imported. The URL of certificate to be imported should follow the format

col>://<user>:<password>@<host>:<port>/<url-path>

None of these settings are exported when you manually export the configuration from the M200SC.

General configuration file settings

file.certificate.x.url Setting: URL to upload a trusted certificate file in pem or crt. It will be **Description:** given index x and marked as unprotected. x ranges from 1 to 20. Values: Default: Blank Text string Setting: file.protected_certificate.x.url **Description:** URL to upload a trusted certificate file in pem or crt. It will be given index x and marked as protected. x ranges from 1 to 20. Values: Blank Text string Default: file.certificate.trusted.url Setting: **Description:** URL to upload a trusted certificate file in pem or crt. It will be given the first available index and marked as unprotected. Blank Values: Default: Text string

Setting: file.protected_certificate.trusted.url

Description: URL to upload a trusted certificate file in pem or crt. It will be

given the first available index and marked as protected.

Values: Text string Default: Blank

Setting: file.protected_certificate.custom_device.url

Description: URL to upload a custom device certificate to override the factory

installed device certificate.

Values: Text string Default: Blank

Setting: file.action

Description: Enables you to delete certain certificates.

removecertificate_customdevice: remove the custom device certificate and resume the use of the factory installed device certificate

removecertificate_allnonprotected: remove all

non-protected trusted certificates

removecertificate_all: remove the custom device certificate and all protected or non-protected trusted certificate.

icates

Enables you to delete a custom language from the WebUI.

Values: removecertificate_customdevice,

 $remove certificate_\ all nonprotected,$

 $remove certificate_all\ remove custom language_all,$

removecustomlanguage_webui

Default: Blank

Setting: file.language.webui.url

Description: URL of Web UI Custom Language file to be imported.

Values: Text string Default: Blank

Setting: file.vpn.advanced_config

Description: URL of OpenVPN client configuration file. For more information, see "VPN"

on page 38.

Values: Text string Default: Blank

MAC-specific configuration file settings

Setting: file.contact.directory.append

Description: URL of contact directory to be imported. Entries in the

imported file will be added to existing directory entries.

Values: Text string Default: Blank

Setting: file.contact.directory.overwrite

Description: URL of contact directory to be imported. Entries in the

imported file will replace all existing directory entries.

Values: Text string Default: Blank

Setting: file.contact.blacklist.append

Description: URL of contact blacklist to be imported. Entries in the im-

ported file will be added to existing blacklist entries.

Values: Text string Default: Blank

Setting: file.contact.blacklist.overwrite

Description: URL of contact blacklist to be imported. Entries in the

imported file will replace all existing directory entries.

Values: Text string Default: Blank

tr069 Module: TR-069 Settings

The Broadband Forum's Technical Report 069 (TR-069) defines a protocol for remote management and secure auto-configuration of compatible devices. The TR-069 settings allow you to enable TR-069 and configure access to an auto-configuration server (ACS).

All TR-069 settings are included in the general configuration file.

Setting: tr069.enable

Description: Enable/disable the TR-069 subsystem.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: tr069.acs.url

Description: Enter the URL to the auto configuration server (ACS).

Values: Text string Default: Blank

Setting: tr069.acs.username

Description: Enter user name for ACS authentication.

Values: Text string Default: Blank

Setting: tr069.acs.access_password

Description: Enter password for ACS authentication.

Values: Text string Default: Blank

Setting: tr069.periodic_inform.enable

Description: Enable/disable the phone sending Inform messages to the server.

Values: 0 (disabled), 1 (enabled) Default: 0

Setting: tr069.periodic_inform.interval

Description: Set the interval (in seconds) between sending Inform messages.

Values: 1-65535 **Default:** 3600

Setting: tr069.connection_request.username

Description: Set the user name for authenticating the connection sent from the ACS.

Values: Text string Default: Blank

Setting: tr069.connection_request.access_password

Description: Set the password for authenticating the connection sent from the ACS.

Values: Text string Default: Blank

tone Module: Tone Definition Settings

The tone definition settings configure data for various tones for the purpose of localization. The audio manager component uses the data from this model to populate the mcu on bootup.

Each tone definition must be at least one element containing a string of 12 element attributes separated by a space:

```
"<num of freq><freq1><amp1><freq2><amp2><freq3><amp3><freq4><amp4><on duration> <off duration> <repeat count>"
```

Where:

```
<num of freq>: 0-2
<freq1>: 0-65535 (Hz)
<amp1>: -30-6 (dB)
<freq2>: 0-65535 (Hz)
<amp2>: -30-6 (dB)
<freq3>: 0 (for future development—modifying attribute has no effect)
<amp3>: 0 (for future development—modifying attribute has no effect)
<freq4>: 0 (for future development—modifying attribute has no effect)
<amp4>: 0 (for future development—modifying attribute has no effect)
<amp4>: 0 (for future development—modifying attribute has no effect)
<on duration>: 0-65535 (milliseconds)
<off duration>: 0-65535 (milliseconds)
```

All tone definition settings are included in the general configuration file.

Setting:	tone.inside_dial_tone.num_of_elements		
Description:	Sets the number of tone elements for the secondary dial tone (see "Dial Plan" on page 21 for description and behavior).		
Values:	1–5	Default:	1
Setting:	tone.inside_dial_tone.element.1		
Description:	Defines the secondary dial tone element 1.		
Values:	Tone element string		
Default:	2 440 -22 350 -22 0 0 0 0 65	535 0 65535	

Setting: tone.inside_dial_tone.element.x

Description: Defines the secondary dial tone element x (x = 2-5).

Values: Tone element string Default: Blank

Setting: tone.inside_dial_tone.num_of_repeat_all

Description: Sets the number of repeats of all elements in sequence; that is,

repeating back to the first element.

Values: 0-65535 **Default:** 0

Setting: tone.stutter_dial_tone.num_of_elements

Description: Sets the number of tone elements for the stutter dial tone.

Values: 1-5 Default: 2

Setting: tone.stutter_dial_dial_tone.element.1

Description: Defines the stutter dial tone element 1.

Values: Tone element string

Default: 2 440 -22 350 -22 0 0 0 0 100 100 10

Setting: tone.stutter_dial_dial_tone.element.2

Description: Defines the stutter dial tone element 2.

Values: Tone element string

Default: 2 440 -22 350 -22 0 0 0 0 65535 0 65535

Setting: tone.stutter_dial_tone.element.x

Description: Defines the stutter dial tone element x

(x = 3-5).

Values: Tone element string

Default: Blank

Setting: tone.stutter_dial_tone.num_of_repeat_all

Description: Sets the number of repeats of all elements in sequence; that is,

repeating back to the first element.

Values: 0-65535 **Default:** 0

Setting: tone.busy_tone.num_of_elements

Description: Sets the number of tone elements for the busy tone.

Values: 1–5 **Default:** 1

Setting: tone.busy_tone.element.1

Description: Defines the busy tone element 1.

Values: Tone element string

Default: 1400 -22 0 0 0 0 0 375 375 65535

Setting: tone.busy_tone.element.x

Description: Defines the busy tone element x (x = 2-5).

Values: Tone element string Default: Blank

Setting: tone.busy_tone.num_of_repeat_all

Description: Sets the number of repeats of all elements in sequence; that is,

repeating back to the first element.

Values: 0-65535 **Default:** 0

Setting: tone.ring_back_tone.num_of_elements

Description: Sets the number of tone elements for the

ringbacktone.

Values: 1-5 Default: 1

Setting: tone.ring_back_tone.element.1

Description: Defines the ringback tone element 1.

Values: Tone element string

Default: 2 440 -22 480 -22 0 0 0 0 2000 4000 65535

Setting: tone.ring_back_tone.element.x

Description: Defines the ringback tone element x (x = 2-5).

Values:Tone element stringDefault:Blank

Setting: tone.ring_back_tone.num_of_repeat_all

Description: Sets the number of repeats of all elements in sequence; that is,

repeating back to the first element.

Values: 0-65535 **Default:** 0

Setting: tone.dial_tone.num_of_elements Description: Sets the number of tone elements for

the dialtone.

Values: 1–5 **Default:** 1

Setting: tone.dial_tone.element.1

Description: Defines the dial tone element 1.

Values: Tone element string

Default: 2 440 -22 350 -22 0 0 0 0 65535 0 65535

Setting: tone.dial_tone.element.x

Description: Defines the dial tone element x (x = 2-5).

Values: Tone element string Default: Blank

Setting: tone.dial_tone.num_of_repeat_all

Description: Sets the number of repeats of all elements in sequence; that is,

repeating back to the first element.

Values: 0-65535 **Default:** 0

Setting: tone.congestion_tone.num_of_elements

Description: Sets the number of tone elements for the con-

gestiontone.

Values: 1-5 Default: 3

Setting: tone.congestion_tone.element.1

Description: Defines the dial tone element 1.

Values: Tone element string **Default:** 1 950 -22 0 0 0 0 0 330 0 1

Setting: tone.congestion_tone.element.2

Description: Defines the dial tone element 2.

Values: Tone element string

Default: 1 1400 -22 0 0 0 0 0 330 0 1

Setting: tone.congestion_tone.element.3

Description: Defines the dial tone element 3.

Values: Tone element string

Default: 1 1800 -22 0 0 0 0 0 330 1000 1

Setting: tone.congestion_tone.element.x

Description: Defines the dial tone element x (x = 4-5).

Values: Tone element string Default: Blank

Setting: tone.congestion_tone.num_of_repeat_all

Description: Sets the number of repeats of all elements in sequence; that is,

repeating back to the first element.

Values: 0-65535 **Default:** 65535

profile Module: Password Settings

The password settings allow you to set the default administrator and user passwords in the configuration file. The administrator password is usually included in the general configuration file, while the user password is usually included in the MAC-specific configuration file. The passwords can also be set using the WebUI. Be aware that scheduled provisioning configuration file updates may reset these passwords.

General configuration file settings

Setting: profile.admin.access_password

Description: Sets the administrator password for accessing the admin

menus on the handset and the WebUI.

Values: Text string (15 characters maximum)

Default: admin

MAC-specific configuration file settings

Setting: profile.user.access_password

Description: Sets the user password for logging on to the WebUI

andediting user-accessible settings.

Values: Text string (15 characters maximum)

Default: user

system Module: DECT settings

The DECT settings allow you to enable repeater mode. For more information, see "Repeater Mode" on page

Setting: system.repeater_mode_enable

Enables repeater mode, enabling the M200SC base station to linkwith Snom VSP605A Range Extenders. Description:

Values: 0, 1 **Default:** 0

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Troubleshooting

If you have difficulty with your M200SC base station, please try the suggestions below. For customer service or product information, contact the person who installed your system. If your installer is unavailable, visit our website at www.snom.com.

Common Troubleshooting Procedures

Follow these procedures to resolve common issues. For more troubleshooting information, see the user's manual for your product.

The DECT handset doesn't register. "Registration failed" appears on the screen.

- Ensure that the handset is fully charged and in the charger. Remove and replace the handset in its charger before selecting Register on the M200SC.
- Ensure that the handset is not already registered to another base. If it has been registered to another base, deregister it.

The firmware upgrade or configuration update isn't working.

- Before using the WebUI, ensure you have the latest version of your web browser installed. Some menus and controls in older browsers may operate differently than described in this manual.
- Ensure that you have specified the correct path to the firmware and configuration files on the SERVICING > Firmware Upgrade > Auto Upgrade page and the SERVICING > Provisioning page.
- If the phone is not downloading a MAC-specific configuration file, ensure the filename is all upper case.

Provisioning: "Use DHCP Option" is enabled, but the M200SC is not getting a provisioning URL from the DHCP Server.

Ensure that DHCP is enabled in Network settings.

Appendix A: Maintenance

Taking care of your products

- Your M200SC base station contains sophisticated electronic parts, so you must treat it with care.
- Avoid rough treatment.
- Place the handset down gently.
- Save the original packing materials to protect your M200SC base station if you ever need to ship it.

Avoid water

You can damage your M200SC base station if it gets wet. Do not use the handset in the rain, or handle it with wet hands. Do not install the M200SC base station near a sink, bathtub or shower.

Electrical storms

Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electric appliances during storms.

Cleaning your products

- Your M200SC base station has a durable plastic casing that should retain its luster for many years.
 Clean it only with a soft cloth slightly dampened with water or a mild soap.
- Do not use excess water or cleaning solvents of any kind.

Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If the M200SC base station should fall into water, DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND NETWORK CABLE FROM THE WALL, then pull the unit out by the unplugged cords.