

Snom Academy

Convinced of the idea that a well-trained partner has satisfied customers and therefore sells more, we offer to our reseller channel a variety of training opportunities.

Online Trainings

- VoIP Essentials Training (VET)



This course is an online course designed for resellers who are either new to Voice over IP and/or want to prepare for an SCE course. In three modules, Network Basics, Advanced Networking and SIP Basics, we provide the most important information for dealing with VoIP. At the end you can get a VET badge in a final test.

- Snom Product Training (SPT)



The SPT gives you a good overview of all Snom products divided into our product groups. In addition, a few tips and clever solutions are presented. Anyone who wants to sell Snom products should take this course and get the SPT badge in the final test.

You find our Snom Academy here: <https://academy.snom.com>

Wenn Sie Snom Partner sind und noch kein Benutzerkonto für die Snom Academy haben, wenden Sie sich bitte an academy@snom.com.

Classroom Training

Snom Certified Engineer (SCE)

This course is a 2-day classroom course led by one of our experienced trainers. The aim of this in-depth technical course is to provide participants with all the necessary skills to be able to design, deploy and manage VoIP solutions based on Snom IP phones and products. Course participants should have well established knowledge in IP/SIP/VoIP and the training is ideal for support engineers or system administrators who want to know more about Snom products.

The participants of this course learn about:

- Short networking and VoIP review
- Snom Provisioning
- Provisioning methods
- Snom DECT solution
- XML Applications
- Advanced features
- Phone usage
- Networking
- Troubleshooting

You find the dates of our next SCE trainings on [our website](#).

