

Snom Academy



Snom
Academy

Index

- [Index](#)
 - [Introduction](#)
 - [For whom is the Snom Academy intended?](#)
 - [How do I get access to the Snom Academy?](#)
 - [What is a learning plan?](#)
 - [Classroom training](#)
 - [Snom Certified Engineer \(SCE\) - Deskphone](#)
 - [Snom Certified Engineer \(SCE\) - DECT](#)
-

Introduction

Snom has been offering classroom training in many countries around the world for many years. However, these classroom trainings could by no means cover the demand, which led us to the idea to found our own training academy, the **Snom Academy**.

Here, our partners can attend numerous courses free of charge and receive badges for every single one. On the one hand, our partners can use these badges for their own public appearance, on the other hand, they can obtain higher-level certifications through targeted collection of these badges within the framework of the **learning plans** defined by us.

Dates and events on site can be found in the section below: **Classroom Training**.

For whom is the Snom Academy intended?

The Snom Academy was primarily created to support our partners in the best possible way and it is **complete free**.

- **Reseller**
 - **Distributoren**
 - **ITSPs**
 - **Training institutions** that deal with VoIP.
-

How do I get access to the Snom Academy?

- Anyone can register independently via our website: <https://academy.snom.com>.
 - However, each registration is checked and approved manually.
 - This learning platform is not yet open to end customers at this time.
-

What is a learning plan?

A learning plan is a set of courses that a participant must successfully complete in order to achieve **certification**. As a participant of the Snom Academy, you can freely choose which courses you want to view and or complete from the ever-growing range of courses on offer. For each successfully completed course they receive a so-called "**badge**". If a participant has successfully completed all courses of a learning plan, he or she receives a badge corresponding to the learning plan objective and, if applicable, a certificate. The following table shows the currently available learning plans.

1. SCE - Snom Certified Engineer	
SCE - Deskphone	SCE - DECT
<ul style="list-style-type: none"> • SPT • Network-Basic • SIP Basics • VoIP-Basics • 01 - Connecting Snom Deskphones • 02 - Network Advanced • 03 - VoIP Advanced • 04 - SIP Advanced • 05 - Deskphone - Provisioning-Basics • 06 - XML Applications • 07 - Advanced Deskphone Features • 08 - Deskphone Security • 09 - Troubleshooting Deskphones 	<ul style="list-style-type: none"> • SPT • Network-Basic • SIP Basics • VoIP-Basics • 01 - DECT - Basics • 02 - DECT - System_Configuration • 03 - DECT - Multicell • 04 - DECT - Site Survey • 05 - DECT - Provisioning-Basics • 06 - DECT - Troubleshooting
2. SCT - Snom Certified Technician	
SCT - Deskphone	SCT - DECT
<ul style="list-style-type: none"> • SPT • Network-Basic • SIP-Basic • VoIP-Basics • Connecting Snom Deskphones • Troubleshooting Deskphones 	<ul style="list-style-type: none"> • SPT • Network-Basic • SIP-Basic • VoIP-Basics • DECT - Basics • DECT - Troubleshooting

Classroom training

Snom Certified Engineer (SCE) - Deskphone

This course is a two-day classroom course led by one of our experienced trainers. The goal of this in-depth technical course is to provide participants with all the skills necessary to design, deploy and manage VoIP solutions based on Snom IP phones and products. The course participants should have a solid knowledge of IP/SIP/VoIP and the training is ideal for support engineers or system administrators who want to learn more about Snom products.

Participants in this course will learn more about:

- Short Network and VoIP Review
- Connecting Snom Deskphones
- Network Advanced
- VoIP Advanced
- SIP Advanced
- Deskphone - Provisioning-Basics
- XML Applications
- Advanced Deskphone Features
- Deskphone Security
- Troubleshooting Deskphones

Snom Certified Engineer (SCE) - DECT

This course is a one-day classroom course led by one of our experienced trainers. The goal of this in-depth technical course is to provide participants with all the skills necessary to design, deploy and manage VoIP solutions based on Snom DECT devices. The course participants should have a sound knowledge of IP/SIP/VoIP and the training is ideal for support engineers or system administrators who want to learn more about Snom products.

Participants in this course will learn more about:

- Short Network and VoIP Review
- DECT - Basics
- DECT - System_Configuration
- DECT - Multicell
- DECT - Site Survey
- DECT - Provisioning-Basics
- DECT - Troubleshooting

You find the dates of our next SCE trainings on [our website](#).



Further Information

- [VoIP Essentials](#)
- [Visit the Snom Forum](#)
- [Open a support ticket](#)
- [Find a local partner](#)

Related articles

- [Snom Academy](#)
- [Snom Product Training](#)