

After upgrading my DECT base to 400B02 my M65 cannot register anymore

Solution

In case your M65 has the hardware revision RC50 (check the label under the battery) will not be able to register to the a base with version 400B02.

To solve the issue you should update the base to the version 400B04 or later. After the update the handset will be able to register.

Related articles:

- [How to factory reset the M300,M700,M900](#)
- [Updating the firmware, recovery via Network](#)
- [How to send the ringtone to a Bluetooth Jabra headset](#)
- [How do I secure my Snom phone](#)
- [Configuring VPN on Snom Deskphones](#)