

CSTA - Computer-supported telecommunications applications

Computer-supported telecommunications applications (CSTA) is an abstraction layer for telecommunications applications. It is independent of underlying protocols.

It has a telephone device model that enables **CTI** applications to work with a wide range of telephone devices. Originally developed in 1992, it has continued to be developed and refined over the years. It is often the model that most **CTI** applications are built on and claim compliance with. It became an OSI standard in July 2000. It is currently being maintained by ECMA International.

The core of **CSTA** is a normalized Call Control model. Additional to the core there are Call Associated features and Physical Device features amongst others. An implementation of the standard need not provide all features, and so Profiles are provided. For example, the Basic Telephony profile provides such features as Make Call, Answer and Clear Connection.

Source: https://en.wikipedia.org/wiki/Computer-supported_telecommunications_applications

Here you can find information about Snom's CSTA implementation: [Remote phone control -> CSTA](#)

Related Links:

- [CSTA - Computer-supported telecommunications applications](#)
- [CSTA over HTTP - Requests](#)
- [CTI - Computer Telephony Integration](#)
- [Remote phone control](#)
- [TAPI - Telephony Application Programming Interface](#)
- [uaCSTA over SIP - Requests and Events](#)