Learning Plans

Index

- What is a learning plan? (SCT)
- Learning plans in the Snom Academy

What is a learning plan? (SCT)

A **learning plan** is a set of courses that a participant must successfully complete in order to achieve **certification**. As a participant of the Snom Academy, you can freely choose which courses you want to view and or complete from the ever-growing range of courses on offer. For each successfully completed course you receive a so-called "**badge**". If a participant has successfully completed all courses of a learning plan, he or she receives a badge corresponding to the learning plan objective.

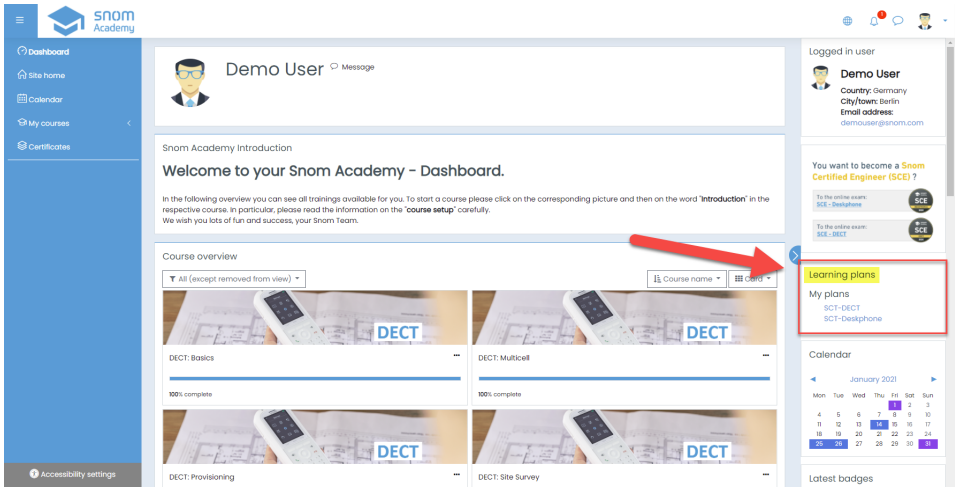The following table shows the two available learning plans for **SCT certification**.

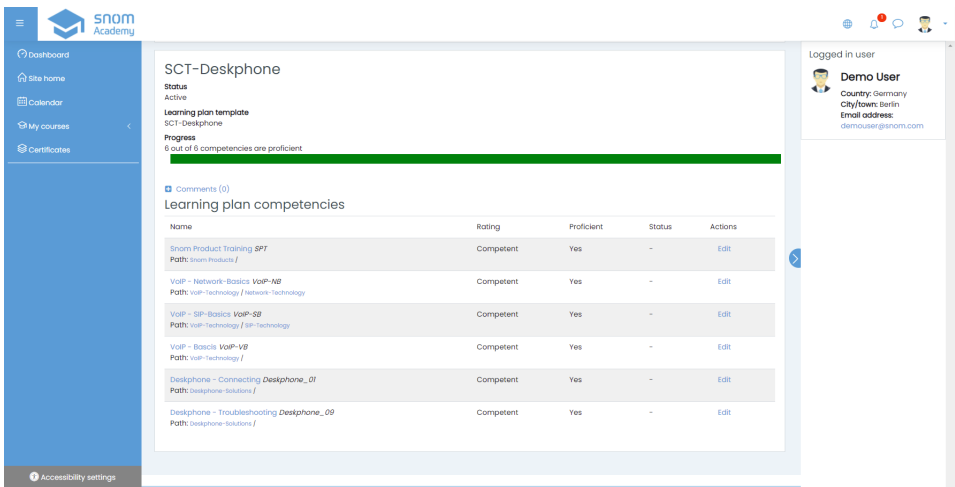| SCT - Deskphone	SCT - DECT
- SPT - Product training - Network - Basic - SIP - Basics - VoIP - Basics - Deskphone: Connecting - Deskphone: Troubleshooting	- SPT - Product training - Network - Basic - SIP - Basics - VoIP - Basics - DECT: Basics - DECT: Troubleshooting

For example:

Learning plans in the Snom Academy

1. The available learning plans can be found in the "**Dashboard**" and the whole courses on the right side.

2. When you click on a **learning plan**, e.g. **SCT Deskphone** you get an overview of the required courses you need to complete to reach the learning plan goal and the progress you have already made.

In this example, the learning plan goal has been achieved and the SCT Deskphone badge has been earned.

⚠️ **Further Information**

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