

PBX Partner - UCware

UCware

PBX

Company Profile

UCware is a German producer of IP-based cross-platform communications systems for professional use. The UCware product lines range from IP phone systems through telephone exchanges all the way to smartphone apps – all communication solutions are covered. Solutions are of a modular design and are scalable, which allows individual configuration for any number of users with the option of extension as demand increases. Existing resources such as networks, servers and devices can be seamlessly integrated. Moreover UCware provides full support for its systems both in virtual and high-availability settings.

ucware.de

Products & Services

UCware is a simple solution that offers efficiency and flexibility. All the modules come from a single source which means seamless compatibility between the system's components and its ability to be customized to the client's specific needs. There is no wish that the IP phone system cannot fulfil with regard to functionality or user-friendliness. With the click of a mouse calls can be answered and redirected. For iPhone and Android-Smartphone users there are apps which allow increasing convergence of fixed and mobile networks. Even whilst on the move calls can be placed via the office number and contacts, call lists and personalised system preferences can be accessed at any time. Through serial interfaces UCware can be integrated into individual business processes, such as ERP systems and CRM applications.

Integration with Snom

As a Snom advanced interoperability partner, UCware supports auto provisioning of Snom devices. Personal preferences, such as BLF keys, call lists, telephone directories, ring tones and volume, are all centrally managed. Moreover, UCware features Snom telephones controlled via uaCSTA (User Agent Computer Supported Telecommunications Applications). The devices are controlled directly by the CTI software, which makes the use of headsets particularly comfortable. Call pickup, call routing and call connection/disconnection are manageable by software alone. The first manufacturer of IP communications solutions, UCware has now also integrated centralized provisioning of Snom's M700 DECT multi-cell systems.

D1XX Series								D120	
Snom Advanced Interoperability								✓	
Snom Turnkey Integration								✓	
D3XX Series		D305	D315		D335	D345	D375	D385	
Snom Advanced Interoperability		✓	✓			✓	✓		
Snom Turnkey Integration		✓	✓			✓	✓		
D7XX Series		D712	D715	D717	D725	D735	D745	D765	D785
Snom Advanced Interoperability		✓	✓		✓		✓	✓	
Snom Turnkey Integration		✓	✓		✓		✓	✓	
DECT Workplace Mobility					M300	M700	M25	M65	M85
Snom Advanced Interoperability					✓	✓	✓	✓	✓
Snom Turnkey Integration					✓	✓			



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