

Glossary

Here we have gathered a collection of the most important technical terms that are of interest for the setup and troubleshooting of VoIP systems.

- [802.1Q](#)
- [802.1X](#)
- [ADPCM - Adaptive Differential Pulse Code Modulation](#)
- [B2BUA - Back-to-Back-User-Agent](#)
- [BLF - Busy lamp field](#)
- [Bluetooth](#)
- [Bridged tap](#)
- [Broadcasting](#)
- [Codec](#)
- [CSTA - Computer-supported telecommunications applications](#)
- [CTI - Computer Telephony Integration](#)
- [DECT - Digital Enhanced Cordless Telecommunications](#)
- [DHCP - Dynamic Host Configuration-Protokoll](#)
- [DNS - Domain Name Service](#)
- [EHS - Electronic Hook Switch](#)
- [ENUM - Telephone Number Mapping](#)
- [Hot Desking](#)
- [IP-PBX](#)
- [ISP - Internet Service Provider](#)
- [IVR - Interactive Voice Response](#)
- [Jitter](#)
- [LDAP - Lightweight Directory Access Protocol](#)
- [LLDP - Link Layer Discovery Protocol](#)
- [MOS - Mean Opinion Score](#)
- [NAT - Network Address Translation](#)
- [PBX - Private Branch Exchange](#)
- [PoE - Power over Ethernet](#)
- [PoP - Point of Presence](#)
- [PSTN - Public Switched Telephone Network](#)
- [QoS - Quality of service](#)
- [RPN - Radio Fixed Part Number](#)
- [RTCP - Real-Time Transport Control Protocol](#)
- [RTP - Real-Time Transport Protocol](#)
- [SBC - Session Border Controller](#)
- [SDP - Session Description Protocol](#)
- [SIP - Session Initiation Protocol](#)
- [SIPS - Session Initiation Protocol Secure](#)
- [SIP - Trunk](#)
- [SMTP - Simple Mail Transfer Protocol](#)
- [SRTCP - Secure Real-Time Transport Protocol](#)
- [SRTP - Secure Real-Time Transport Protocol](#)
- [STUN - Simple traversal of UDP over NAT](#)
- [TAPI - Telephony Application Programming Interface](#)
- [TFTP - Trivial File Transfer Protocol](#)
- [TLS - Transport Layer Security](#)
- [TR-069](#)
- [TURN - Traversal Using Relays around NAT](#)
- [USB - Universal Serial Bus](#)
- [VLAN - Virtual Local Area Network](#)
- [VoIP - IP Telephony](#)
- [WiFi - Wireless Fidelity / WLAN](#)
- [XMPP - Extensible Messaging and Presence Protocol](#)

Recently Updated

[TLS - Transport Layer Security](#)

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[EHS - Electronic Hook Switch](#)

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[IP-PBX](#)

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[QoS - Quality of service](#)

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[MOS - Mean Opinion Score](#)

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[PoE - Power over Ethernet](#)

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[802.1X](#)

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[LDAP - Lightweight Directory Access Protocol](#)

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[PBX - Private Branch Exchange](#)

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[PSTN - Public Switched Telephone Network](#)

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[VoIP - IP Telephony](#)

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