

Wireless DECT Solutions

Here is the place to ask all your questions about our wide range of wireless DECT solutions

- Multi cell deployment
- DECT site survey
- Your suggestions

Views	Likes	Answers	Question	Last activity
27	0	0	Problem internal calls terminal m 900 with m25 test test asked: Hello, I have a problem with brones m900 I have a telephone system with 3cx and M900 terminals (7) in Multicell with m25 dects. At the level of internal calls it does not work and it cuts us the cal... community dect	2022-08-01T07:38:11Z
23	0	1	RTX IPDECT (8660) Base Units Johannes Victor asked: Good day Can you please advise if the Snom M70 will work on the RTX IPDECT (8660) Base Units we mentioned in this print screen. 8660.png? https://www.snom.com/en/ip-phones/m-series/wor... community dect	2022-07-29T09:32:30Z
28	0	2	DECT M900 und LDAP Christoph Fietze asked: Hallo, ich hab erfolgreich an einem D385 die LDAP Anbindung einrichten können und möchte diese jetzt auf das DECT M900 übertragen. Im D385 sieht diese wie folgt aus: LDAP.JPG Wie kann ich die... community dect	2022-07-29T07:36:38Z
5	0	0	M900: HttpPostHeldTask: TIMEOUT Grischa Schüring asked: We set up M900 with two DECT devices and are using a Cloud PBX service provider. Once discovering syslog (debug state), there are lots of timeout entries. What do they mean? Some entries: loc... community dect	2022-07-28T18:22:44Z
50	1	1	Crash M700 when call from 3CX Smartphone Application and answer to M65 Nicolas COUBLE asked: Hello, We have changed our network IP address and create some VLAN. During this change we also update all our M700 with the latest firmware 530B07. Since this upgrade when a DECT receive a call from... community dect	2022-07-28T14:31:13Z
49	0	2	Do not disturb problems after M700 530.7 firmware update Grischa Schüring asked: After firmware update on M700 our handsets M65 do not send DND to M700. Also several times the hour, M700 is deregistering and registering right afterwards to SIP provider. We don't know why. Rebo... community dect	2022-07-27T11:01:57Z
17	0	0	M900 multicell with 4 M65 + 4 A190 with G722 (wide band) not stable? Martin Schwarz asked: Hello, first in short: Is it a supported configuration to use 4 M65 and 4 A190 with a two-station M900 multicell and G722 codec? In this configuration not all mobiles get a call notification when a... community dect	2022-07-26T14:56:07Z
12	0	1	M325 and metaswitch directory contact support Alex Grant asked: Hi, we run a metaswitch platform and wanted to install the Snom dect solution into a customer but could not as they do not currently support network directory contacts from our platform, therefore co... community dect	2022-07-26T14:15:01Z

10	0	1	<p>V610B5 without M5 support?</p> <p>Martin Schwarz asked: Hello, the release notes for V610B5 says "no M5 repeater" support. Did I miss something that the M5 is also EOL or is this only temporary in this firmware release? Best regards, Martin</p> <p>community dect</p>	2022-07-26T13:31:35Z
16	0	1	<p>DECT M65 + BORNE M900</p> <p>Katia Baouche asked: Hello, I have a 3CX PBX where I have mounted a borne SNOM M900 + M65 DECTs (exactly 11). The problem I encountered is that when a call comes in on a call group using the DECTs, the DECTs are unable ...</p> <p>community dect</p>	2022-07-26T10:17:02Z
35	0	1	<p>Firmware 610B5 missing for M700</p> <p>Torben Rogowski asked: Hey, while trying to download FW for M700 I get this error: http://dect.snom.com//M700/M700_v0610_b0005.fwu http://dect.snom.com//M700/M700_v0610_b0005.fwu Not Found The requested URL /M700/M700_v0...</p> <p>community dect</p>	2022-07-26T07:40:47Z
6	0	0	<p>Wie verbinde ich das Snom M70 mit meiner Unify Telefonanlage?</p> <p>Martin Hammel asked: Schreibe deine Frage hier...</p> <p>community dect</p>	2022-07-25T11:44:42Z
28	0	1	<p>Download FIRMWARE</p> <p>Giorgio Coeli asked: I am trying to download the latest firmware for M900 but the download timed out</p> <p>community dect</p>	2022-07-21T08:45:14Z
22	0	1	<p>Swyx DECT 500 with SNOM Firmware</p> <p>Vincent Szurma asked: We have Swyx DECT 500 Base Stations and some Swyx Handsets. As I know the DECT 500 is a branded M700 and the Handsets are M85. We bought some original M85 and could Register one Handset and when re...</p> <p>community dect</p>	2022-07-21T07:54:16Z
10	0	0	<p>Snom M900 impossibile accedere a interfaccia web</p> <p>Filippo Ceccolini asked: Collegando la cella M900 alla rete LAN con server dhcp correttamente configurato , la cella non riceve un IP corretto (IP:169.254.164.186) , quindi risulta impossibile accedere all'interfaccia web. ...</p> <p>community dect</p>	2022-07-21T07:20:51Z
17	0	1	<p>Unable to upgrade firmware for M200 & MC15</p> <p>Craig Stevens asked: I just tried upgrading my M200 using the Base Firmware URL: http://dect.snom.com http://dect.snom.com/ and it just returns "Error Could not retrieve firmware file" Please advise image2022-7-18_10-2...</p> <p>community dect</p>	2022-07-21T07:20:11Z
5	0	0	<p>SNOM M100 not registering with CISCO CUCM</p> <p>Raúl Giménez Soriano asked: Hello I am having trouble registering the SIP device in the Cisco CUCM. Manufacturer indications: SIP Third Party Device Creation Line creation Creation and configuration of user permissions. A...</p> <p>community dect</p>	2022-07-18T06:54:53Z
48	0	2	<p>M900 not registering at PJSIP via TLS</p> <p>Matthias Nagl asked: Our M900 base stations report registering errors while connecting to our Asterisk/PJSIP PBX via TLS. It was working before using the old SIP stack. While the same setup works fine with Yealink desk ...</p> <p>community dect</p>	2022-07-16T18:02:07Z
17	0	0	<p>M900 Starface no Spi reg</p> <p>Urs Stäheli asked: Guten Tag Ich habe ein Snom M900 und Handsets M65 mit einer Starface im Einsatz. Jedoch kommt auf den Handsets immer Sip reg Fehler. Kennt jemand das Problem? Mit freundlichen Grüßen</p> <p>community dect</p>	2022-07-13T08:43:55Z

112	0	2	<p>Snom M900 und M70 no sip reg</p> <p>Steve Lanz asked: Guten Tag, Wir betreiben eine Snom M900 als Multizelle an einer Starface Cloud (V 7.2), dazu M70 Mobilteile Einbindung etc hat alles super funktioniert, aber nun nach einiger Zeit steht auf den ...</p> <p>community dect</p>	2022-07-13T07:14:05Z
28	0	0	<p>M300 reboots with A190 and M25 (Firmware 530.7)</p> <p>Tobias Promny asked: Hello. I've installed and configured an M300 with an M25 at our customer. Firmware was 530.2 for both (Base and handset). This worked fine for a couple of weeks. Then I've added two A190 to the M30...</p> <p>community dect</p>	2022-07-12T08:46:24Z
40	0	2	<p>Multicell Primary base</p> <p>Christophe PIERRE asked: Hi, when i activate multicell for the first cell, there is the message "Multicell unchained - ready to be secondary" instead of primary. Can you help me to manage this cell to be primary?</p> <p>community dect</p>	2022-07-11T10:57:28Z
23	0	0	<p>M900 Dect Multicell</p> <p>Matthias Wimmer asked: Sehr geehrte Damen und Herren, wir haben eine Kundeninstallation mit mehreren M900 DECT Basisstationen und einer 3CX Anlage (Cloud Basiert). Der Kunde wünscht eine Nahtlose Multicell installation, ie...</p> <p>community dect</p>	2022-07-11T10:53:44Z
10	0	0	<p>M900 can't boot after power loss</p> <p>Dominik Lothmann asked: Hallo zusammen, nach einem Reboot des PoE Switches funktionieren sämtliche daran angeschlossenen M900 nicht mehr. Nach einem Reset per Reset-Button booten die M900 teilweise nicht mehr richtig (O...</p> <p>community dect m900 reset boot power loss</p>	2022-07-08T12:51:38Z
36	0	1	<p>M700 upgrade failed and start with RTX 8660 firmware :(</p> <p>David Chiron asked: Dear Community and support, during M700 upgrade, there was a problem and M700 restart with RTX firmware. The mac address became different from the sticker, RFPI address and RPN became with FF... I ...</p> <p>community dect</p>	2022-07-06T12:37:07Z
36	0	2	<p>SNOM M80 rings quietly</p> <p>Markus Ploner asked: Hello, We have a few Snom Dect phones in our company. We mainly use the SNOM M70 and one SNOM M80. The SNOM900 is used as the base station. Now the ringing volume has suddenly become very quiet on t...</p> <p>community dect</p>	2022-06-28T08:15:38Z
99	1	1	<p>M700 und 3CX Phonebook Synchronisationsproblem</p> <p>Alexander Cechovskich asked: Guten Tag Wir haben auf einem DECT System bestehend aus einer Kette von M700 Base-Stationen das Phänomen beobachtet, dass sich das Phonebook der Mobilteile nicht aktualisiert, wenn man die Namen v...</p> <p>community dect</p>	2022-06-27T13:06:59Z
79	0	4	<p>M900 NAT support</p> <p>Thomas Wischnack asked: I try to run a M900 connected to a FritzBox, seperated by an opnsense firewall. Port forward and outbound rules are in place and work. SIP registration works fine, handhhelds get registered. I can ca...</p> <p>community dect</p>	2022-06-27T09:59:26Z
43	0	2	<p>M300 receives the call of death</p> <p>Steffen K. asked: Ok, here's what we got. A Snom M300 plus two M25 headsets A Lancom router 1790VA playing the PBX with the current firmware. A Gira TKS-IP-Gateway with the current firmware. Now when I recently ...</p> <p>community dect</p>	2022-06-27T08:52:21Z
62	0	2	<p>Firmware update M900+M70</p> <p>Praktikant EDV asked: Hi, i have a question: How long does it needs to update the Firmware vom the M70. I have updatet the M900 and have registered the M70 on the M900, now it should get the needet update automatic but af...</p> <p>community dect</p>	2022-06-24T09:58:17Z

			RTX DECT EQUIPMENT	
20	0	0	<p>Marieke Funcken asked: The issue is this: With some customers we notice from time to time handsets seemingly being registered with the phone system, but actually not having a registration any more with the phone system. ...</p> <p>community dect</p>	2022-06-24T08:03:17Z
			Question DECT snom	
25	0	0	<p>Thiffany MATHIEU asked: Bonjour Nous avons un client qui a des DECT M80 sur les bornes M900 connecter sur un système 3cx. La cliente souhaitait personnaliser sa sonnerie lors d'un appel. Sonnerie interne: ok Sonnerie d'...</p> <p>community dect</p>	2022-06-17T06:59:40Z
			no response from http://dect.snom.com	
58	0	2	<p>Mark watts asked: we are trying to do a firmware update but getting no response</p> <p>community dect</p>	2022-06-09T08:45:19Z
			M700	
50	0	0	<p>JEAN FRANCOIS BROUSSE asked: hello, After performing a Terminal Update from snom 700 to 530.7, we can no longer make calls from the handsets, although we can make calls from landlines or even from outside on these M65 handse...</p> <p>community dect</p>	2022-05-24T16:01:04Z
			A190 Pairing/ handover does not work since update	
31	0	0	<p>Harald Subke asked: Hello, since a couple of days, the A190 did not work properly, we updated M900 to the newest build and M70 as well (530.7) we updated A190 to the newest 530.2 after re-pairing the A190 to M70, the...</p> <p>community dect</p>	2022-05-24T14:21:37Z
			M900 - boot failure	
91	0	1	<p>Miroslav Strnad asked: Hi, we have problem with two base stations M900. They worked properly about one year, but now after restart they are unable to boot. Orange LED sill blinking. We reset it to factory with reset but...</p> <p>community dect m900</p>	2022-05-23T11:00:33Z
			[FEATURE REQUEST] SNOM DECT Handset: only vibrate when not in charging base	
36	0	1	<p>Philipp Ludwig asked: The title says it all. Is this already possible?</p> <p>community dect</p>	2022-05-09T14:46:19Z
			Telefone klingeln nur 2x	
14	0	0	<p>Claudia Riedel asked: Ich habe eine SNOM Dect M300 mit 3 M70 Mobilteilen, die korrekt miteinander verbunden und mit 1 Benutzer für 1 Rufnummer eingerichtet sind. Das Merkwürdige jedoch ist, dass die Telefone nur 2x klin...</p> <p>community dect</p>	2022-05-09T12:50:30Z
			Cannot register M70 handsets from M900 web interface	
85	0	1	<p>Csaba Nemeth asked: Hi, We are new at snom. We have M900 bases and M70 handsets. We added extensions to the M900. We can register the handsets from the handsets but we do not want to do it with 60 handsets. When we cl...</p> <p>community dect m70 m900</p>	2022-05-05T07:41:06Z
			Snom M900 Ldap with UCM 63xx Grandstream	
78	0	4	<p>Josué Rguez asked: Hello. I have a Grandstream UCM 6301 with a Snom m900 multicell system that works great. The client has asked me to integrate the UCM Ldap server with the wireless Snom (m70 and m80). I have reviewed...</p> <p>community dect</p>	2022-05-04T15:32:50Z
			M900 bulk import	
18	0	1	<p>Csaba Nemeth asked: Is there a way to bulk import extensions?</p> <p>community dect</p>	2022-05-04T15:30:24Z

57	0	1	<p>Protocol for DECT Text Messaging</p> <p>Dustin Arnett asked: Hello, I am supporting a customer and would like to get the DECT Text messaging working. Would you be able to share some sort of protocol description so I can interface it?</p> <p>community dect</p>	2022-05-04T14:31:47Z
25	0	0	<p>Snom m215 SC could not make Factory Reset</p> <p>Alexander Haber asked: Hallo liebe Community, ich habe ein riesen Problemen mit 2 Snom m215 sc Basisstationen, die in einem Office standen. Das Problem ist, dass diese sich irgendwie in dem Netzwerk andauernd zersch...</p> <p>community dect</p>	2022-04-28T08:07:20Z
42	0	2	<p>M65 dead after firmware update</p> <p>Martin Schleemann asked: We updated our M700 multicell system to 5.10B0002. The three M700 updated w/o problems. Same with 9 out of 10 M65 handsets. One M65 however did not survive. The M700 first showed for a long time "Pla...</p> <p>community dect</p>	2022-04-28T07:01:30Z
43	0	2	<p>Register SNOM DECT Handset to Mitel DECT Base Station.</p> <p>Faran KEITA asked: I'm using a Mitel DECT solution which is integrated to my CUCM (Cisco Call Manager). I'm looking to use another DECT solution branch. I want to know: Is possible to integrated SNOM DECT Base stati...</p> <p>community dect</p>	2022-04-26T12:51:32Z
21	0	1	<p>Snom M200SC not registering to freshphone.co.za</p> <p>Adam Osborn asked: Hi ,I have a new Snom M200SC that I am unable to register to the SIP network,I have entered the necessary details as per attached but the portal freshphone.co.za http://freshphone.co.za does not see ...</p> <p>community dect</p>	2022-04-26T05:39:15Z
27	0	0	<p>Using syslog server with TLS on M300</p> <p>Andree Leidenfrost asked: Here there, We're cannot get using TCP with TLS to connect to our rsyslog server to work (syslog_tls parameter https://service.snom.com/display/wiki/syslog_tls): Using UDP works fine. Log output ...</p> <p>community dect</p>	2022-04-23T09:47:01Z
41	0	0	<p>Snom M200 and M15 hold and transfer issue.</p> <p>Dale Franklin asked: Hello, I have upgraded the ip phones within our office with the M200 and M15 Snom phone sets. I chose these for their easy button hold and transfer feature. Unfortunately I am getting an odd glitic...</p> <p>community dect</p>	2022-04-21T19:31:20Z
144	0	1	<p>M300 und M25 Issue</p> <p>Christian Schurig asked: Hello, i have some issues wth the M300 Base Station and M25. The M300 is connected our LAN wich is part of a MPLS Network. There are 2 Firewalls betwen M300 and Internet (no outgoing blocks). We dr...</p> <p>community dect</p>	2022-04-21T14:14:19Z
34	0	1	<p>M900 clignote vert, orange, rouge en boucle</p> <p>Navarro Florent asked: Hello, following the deployment of 14 M900 terminals. All terminals worked until a power cut. 7 terminals can no longer communicate on the network (red light) We changed the switch, and changed th...</p> <p>community dect</p>	2022-04-21T13:50:07Z
42	0	0	<p>M215SC Sofort beendet bei busy</p> <p>franzk asked: Hallo, habe eine M200SC Basis mit M15 Handheld. Wenn ich wo anrufe und es ist dort besetzt wird kein 'Besetzt-Ton' abgespielt (Es wird einfach beendet). Auch hätte ich gerne ein 'gewohntes' Ruf...</p> <p>community dect</p>	2022-04-20T12:39:02Z
38	0	2	<p>Snom M15-SC Singlecell DECT SIP Phone > Registration of my new phone. The setup says Press and hold handset locator at base for 4 seconds. Where is the handset locator?</p> <p>Derick Houston asked: Registration of my new phone. The setup says Press and hold handset locator at base for 4 seconds. Where is the handset locator?</p> <p>community dect</p>	2022-04-20T12:18:08Z

63	0	1	<p>M900 firmware</p> <p>Vittorio Peluso asked: La cella snom M900 non si aggiorna il Firmware</p> <p>community dect</p>	2022-04-13T10:49:30Z
32	0	0	<p>M900 orange led blinking forever</p> <p>Graziano Galantino asked: Hi I ahave bought two m900 cells, but when I try to get them work, I have one with green led and so it is programable by 3cx, the other one instead always stays on orange led blinking and I have no i...</p> <p>community dect</p>	2022-04-07T14:52:39Z
43	0	0	<p>How to show the called number in the display?</p> <p>Robin Köhlwe asked: Hello, I use a M70 handset on a M300 base. Provider is Sipgate. How can I show the called number in the display? I don't mean the number of the caller, but the number the caller has dialed. Thanks a...</p> <p>community dect</p>	2022-04-05T15:14:37Z
32	0	0	<p>M700 System mit M900 ablösen</p> <p>Matthias Amacker asked: Wir möchten ein M700 Multizellen System durch ein M900 ablösen. Nun können Wir den DECT Sender mit der ID0 (ein M700) nicht löschen. Danke für die Hilfe</p> <p>community dect</p>	2022-04-05T12:53:08Z
234	0	1	<p>Do I need a management software for the M900 multi-cell?</p> <p>John Doe (last modified by Feynsinn Administrator) asked: I want to set up a DECT multi-cell system with 5 base stations M900. Do I need some kind of management software for this, or how does it work?</p> <p>community dect dect-multicell</p>	2022-02-18T09:04:17Z
97	0	1	<p>Wie viele gleichzeitige Gespräche kann ich an einer M900 führen?</p> <p>Michael Willl (last modified by Mark Wiegleb) asked: Ich plane eine Multizelle mit 3 Basisstationen aufzubauen. Insgesamt werden wir 52 User/Handteile registrieren. Wie viele gleichzeitige Gespräche kann die Mutizelle handlen? Oder geht das pro Basisst...</p> <p>community dect</p>	2022-02-14T16:21:50Z